The current supply chain environment is tumultuous at best, both domestically and globally. Logistics and supply chain professionals may be facing more compounded difficulties in 2018 than they’ve ever faced before. Fortunately, however, third-party logistics (3PL) providers have stepped up to combat these challenges and help shippers mitigate the increased risks plaguing the supply chain.

On the up side, the U.S. economy is on firm footing and showing signs of continuing expansion. The Made in America movement has manufacturers reshoring operations at higher rates than any time in recent history. While generally a positive, this economic success also leaves shippers facing tight capacity across most major lanes.

The capacity crisis that was narrowly avoided in 2017 has now hit the U.S. supply chain full force. An ever-expanding driver shortage across the trucking sector, combined with recent electronic logging device (ELD) mandates and continuing Hours-of-Service (HoS) regulations, leaves the logistics sector scrambling to find ways to move freight on time as drivers find themselves restricted to fewer hours on the road. A lack of readily available trucking space has caused an intermodal spill-over into the rail sector, as well.

Some shippers are investing in private fleets and other assets to offset capacity issues, but this move poses significant risks for the future. It’s important for supply chain professionals to remember that economic booms like the one we’re experiencing now are cyclical. When economic growth eventually slows, and capacity opens up again, shippers that make reactionary investments now will be left with costly unused assets.

Shippers are better off investing resources in logistics partnerships. Supply chain disruptions may stem from skilled labor shortages, tight capacity, fluctuating international trade relationships, outdated technology, or some combination of one or more of these issues. However, it’s when the supply chain gets turned on its head that logistics providers shine.

At times like these, shippers must let their 3PLs do what they do best—leverage relationships and experience to address any number of supply chain challenges. 3PLs spend their existence establishing and honing best practices,

FIGURE 1: How many 3PLs do shippers use?

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Just one</td>
<td>12%</td>
</tr>
<tr>
<td>More than one</td>
<td>20%</td>
</tr>
<tr>
<td>It depends</td>
<td>68%</td>
</tr>
</tbody>
</table>

FIGURE 2: Services purchased by shippers

- Trucking (TL/LTL): 83%
- 3PL, Contract Logistics: 72%
- Small Package Delivery, Expedited/Express: 66%
- Warehousing & DC Services: 66%
- Supply Chain Technology, Software/Systems: 56%
- Rail, Rail Intermodal: 53%
- Air Freight: 49%
- International Shipping, Freight Forwarding: 49%
- Ocean, Ocean Intermodal: 44%
- Materials Handling Systems, Equipment, Forklifts: 35%
- Site, Port, Facility Selection: 30%
- Fleet Operations, Dedicated Contract Carriage: 25%
- Transportation Equipment: 20%
- Packaging/Labeling Systems: 9%
and they can apply that expertise across their client base to drive efficiency for all partners.

**Inbound Logistics’ 13th annual 3PL Perspectives** report examines these issues and more, exploring how shippers use 3PLs to combat disruption, access innovative technologies at a lower cost, and find capacity where none seems to exist. Logistics outsourcing is no longer a trend, but a standard as the difficulties of supply chain management grow more complex and diverse. Many shippers even turn to multiple 3PL partners (see Figure 1) to address the widely varied demands they are faced with in today’s hectic environment.

**Diverse Range of Services**

IL’s 2018 Top 10 3PL survey data shows that shippers are buying a diverse range of services from their 3PLs. Unsurprisingly, given the current capacity shortage, 83 percent of surveyed shippers use 3PLs to source truckload and less-than-truckload (LTL) services, taking the top spot this year (see Figure 2). However, if that’s the only service shipper use their 3PL for, they are leaving value on the table.

As shippers rely on expert partners to handle a range of logistics problems, they begin realizing the benefits of focusing on their own core competencies. Beyond securing capacity, shippers use 3PLs to offset complicated, demanding, or resource-heavy logistics processes with contract logistics services (72 percent), expedited/express services (66 percent), and warehousing and distribution (66 percent). (See Figure 2).

Many respondents to our shipper survey express their appreciation for a wide range of 3PL services:

- “Service alone would be enough, but this business is all encompassing. My 3PL is the only one I use that can take care of all my logistical needs. We have a rapidly growing business and my expectations are high.”
- “My 3PL can always handle anything we throw at them and I don’t have to worry about them not getting done on time.”
- “They do an awesome job for us in every way.”
- “They always pick up and deliver on time, and provide excellent customer service. The equipment is always clean, they offer excellent communication with the shipper and receiver, and resolve all issues fast.”

Recognizing this demand for an array of value-added services, 3PLs have responded by offering a wide selection of service options. Demand-driven/inbound logistics tops the list of popular logistics services reported by 3PL survey respondents, with 91 percent delivering this service (see Figure 3). Of note this year, 72 percent of 3PLs now offer logistics process reengineering, partners, or some combination of the two. They can create capacity through secondary process improvements such as packaging optimization, business process improvement, new technology, and backhaul programs. 3PLs have demonstrated that they are up to the task of providing this range of efficiencies for their clients.

With a majority of 3PLs offering everything from truckload services (97 percent) to crossdocking (82 percent) to logistics and transportation consulting services (92 percent), logistics partners are fast becoming a true one-stop shop for the shippers they serve (see Figure 4). When asked what they like most about their 3PL, plenty of shipper respondents offered comments about the diversity of their 3PL’s service package:

- “They handle everything.”
- “They complete everything that we need and in the time we need it. There’s no need to go anywhere else.”
- “They have a very diverse portfolio of offerings.”
- “They offer a wide range of functions.”
- “This company covers all of the supply chain.”
- “They understand our core organizational make-up, and therefore can set up processes, standard operating procedures, and carriers that best fit our quick-serve model.”

---

**FIGURE 3: Logistics services offered by 3PLs**

<table>
<thead>
<tr>
<th>Service</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inbound Logistics</td>
<td>91%</td>
</tr>
<tr>
<td>Logistics Process Reengineering</td>
<td>72%</td>
</tr>
<tr>
<td>JIT</td>
<td>71%</td>
</tr>
<tr>
<td>Inventory Management</td>
<td>66%</td>
</tr>
<tr>
<td>Lead Logistics Provider/4th-Party Logistics</td>
<td>64%</td>
</tr>
<tr>
<td>Vendor Management</td>
<td>61%</td>
</tr>
<tr>
<td>Shared Services (co-locating, collaborative distribution)</td>
<td>55%</td>
</tr>
<tr>
<td>Supply Chain Finance (Payment Audit/Processing/Claims)</td>
<td>47%</td>
</tr>
<tr>
<td>Integrated Logistics</td>
<td>41%</td>
</tr>
<tr>
<td>Global Trade Services</td>
<td>36%</td>
</tr>
</tbody>
</table>
Supply chain technology has begun advancing so rapidly that many shippers hesitate to invest in the latest solutions for fear that they will be outdated within the next few years. 3PLs have begun to take advantage of this rapid technology development by offering advanced hosted, cloud-based, and/or Software-as-a-Service supply chain solutions to their clients. Shippers of all sizes can now take advantage of advanced supply chain analytics, transportation management systems, warehouse management systems, logistics optimization, big data, and more with only a monthly subscription fee instead of a large up-front investment.

The modern supply chain has simply become too volatile to navigate without appropriate logistics technology solutions. Industry 4.0, the Internet of Things, blockchain, and other disruptive technology advancements have caused a great deal of turmoil across the supply chain management sector. Meanwhile, the Amazon Effect forces shippers to move cargo as efficiently as possible to meet demand, while shifting national and international regulations and information requirement constantly updated databases and processes.

Our research shows that 3PLs offer a broad range of basic and advanced technology services to combat volatility and unpredictability across the global supply chain. Ninety-eight percent report that they offer electronic data interchange (EDI), and 93 percent sell some form of third-party or proprietary transportation management system (TMS). (See Figure 5.)

In Figure 2, 56 percent of surveyed shippers report buying logistics technology from their 3PL partner. Many shipper respondents commented on the technology their service providers offer: “Our 3PL’s use of technology in the field is up to date and on the leading edge.”

As manufacturers embrace Industry 4.0, the logistics sector must keep pace. If Supply Chain 4.0 can’t move components and raw materials at the speed that Industry 4.0 innovations require, then the latest industrial revolution will eventually stall out. This puts immense pressure on shippers to keep up to date with the latest technology disruptors that can help them streamline operations.

Though 3PLs are well-invested in the technology market, some up-and-coming technologies make many industry stakeholders nervous. Some technologies—self-driving trucks, delivery drones, blockchain, virtual reality—continue to threaten disruption down the road, but offer no real timetable for implementation in the supply chain. This makes it difficult for shippers to predict how and when these technologies will impact them, making it far easier to rely on a 3PL to provide up-to-date solutions.
The Current 3PL Market

Diverse service portfolios and a wide range of technology solutions have made 3PL partners indispensable for many shippers in recent years.

However, 3PL profits haven’t kept pace with the level of growth as providers strive to keep rates down for their customers in the face of higher trucking and intermodal rates. While 35 percent of 3PLs report sales growth of more than 20 percent, only 25 percent report profit growth in excess of 20 percent (see Figure 6).

The influx of business has contributed to growth for many logistics providers. This dedication to affordable service did not go unnoticed by our surveyed shippers, hundreds of whom commented on the cost-effectiveness of their 3PL. Here are some examples:

■ “They help us keep the cost of transportation down.”
■ “They meet all our cost and service requirements.”
■ “They provide timely service and are cost effective.”
■ “Very friendly, reliable, and cost-effective partner.”
■ “Efficient service at a fair cost.”
■ “They worked diligently with us to drastically cut our transportation costs and streamline our transportation program.”
■ “Met all our needs by securing cost-effective transportation.”
■ “They are about the relationships and not the money. They care about who they partner with and how to work well with them.”

The diversity of services offered by today’s logistics providers reflects the broad range of supply chain challenges shippers struggle with. Transportation costs (45 percent), labor recruitment (26 percent), labor costs (26 percent), customer service (26 percent), and supply chain visibility (23 percent) rank among the top challenges that shippers are turning to 3PLs to solve in 2018 (see Figure 7).

While shippers turn to logistics providers for solutions to their supply chain problems, that doesn’t mean 3PLs aren’t facing challenges of their own. Top challenges among 3PLs include finding capacity for their clients (76 percent), technology costs (62 percent), recruiting and retaining skilled employees (60 percent), and regulatory compliance (55 percent). (See Figure 8.)

Customer service is a top priority for shippers in 2018, and 3PLs are delivering. Of note for 3PLs seeking new business, the shippers we surveyed note...
Inbound Logistics • July 2018

... poor customer service (45 percent) and failed expectations (30 percent) as the top reasons for past failed partnerships with logistics providers (see Figure 10). In addition, 75 percent of shippers say that service is more important than price (see Figure 11).

Shippers note the following about the service levels provided by their third-party logistics providers:

- “The customer service and efficiency of our 3PL are unmatched in our region.”
- “Customer service is top notch and their execution has been the most consistent across the board.”
- “Customer service is elevated above all.”
- “Their customer service exceeds our expectations, and the relationships they’ve made with our logistics representatives are exceptional.”
- “Their customer service is above reproach.”
- “Their passion for excellence and customer service are second to none.”
- “They are responsive, follow through is excellent, and customer service is unmatched.”

**Volatility: The New Normal**

For better or worse, the Trump administration is redefining relationships with major trade partners around the globe, leaving supply chain managers and logistics providers to deal with a host of new tariffs on products, components, and materials; broken trade agreements; and import and export hassles and regulations.

In addition, a slew of disruptive technologies hover just over the horizon, threatening to disrupt the way we manage our supply chains.

Ocean and airfreight rates and capacity fluctuate wildly as providers try to compensate for market volatility. Truck driver shortages in the United States and abroad continue to threaten capacity and hold carriers back from expanding to meet demand.

**Bombarded by Risk**

Meanwhile, hurricanes, earthquakes, and other natural disasters continually threaten to disrupt the global supply chain. The same environmental threats causing this increase in disasters have consumers demanding sustainable supply chains behind the products they purchase.

Technology development and speed-to-market today occurs at a faster rate than at any time in history. While the digitalization of supply chains supports increased visibility, efficiency, innovation, and globalization in nearly every vertical, it also opens stakeholders to cybersecurity risks.

Supply chain managers around the world are being bombarded by these risks, and more, every day. 3PLs offer the expertise, technology, and service diversity to help supply chain stakeholders mitigate these risks and survive in the volatile supply chain landscape that has become the new normal.
It's a boon year for third-party logistics providers offering innovative, flexible, and reliable solutions to meet shipper demands. Presented alphabetically, these are the 100 3PLs Inbound Logistics editors chose as the best of the best.

Search the 3PL Decision Support Tool for an even deeper dive: bit.ly/3PL-DST
<table>
<thead>
<tr>
<th>Company</th>
<th>Phone Number</th>
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<td>602-357-9100</td>
<td>apllogistics.com</td>
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</tr>
<tr>
<td>Logistics Services</td>
<td>LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Inventory Mgmt, Vendor Mgmt</td>
<td></td>
</tr>
<tr>
<td>Warehousing Services</td>
<td>E-Commerce, Pick/ Pack, Subassembly, Crossdock, DC Mgmt, Transload, VMI, Fulfillment</td>
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<tr>
<td>Transportation Services</td>
<td>Air, LTL, TL, Intermodal, Ocean, Rail</td>
<td></td>
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<td>Special Services</td>
<td>Direct to Store, FTZ, Import/ Export/Customs, Reverse Logistics/PLM, Contingency/Crisis Planning, Consulting, Labor Mgmt, Sustainability</td>
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</tr>
<tr>
<td>Technology Services</td>
<td>EDI, ERP Integration, GTM, Optimization, Predictive Analytics, Supply Chain Design, TMS, Visibility, WMS</td>
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<tr>
<td>Approved Freight Forwards</td>
<td>562-296-9863</td>
<td>approvedforwarders.com</td>
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<tr>
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<td>LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Inventory Mgmt, Vendor Mgmt</td>
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<td>Warehousing Services</td>
<td>Pick/Pack, Crossdock, Transload, VMI, Fulfillment</td>
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<td>Transportation Services</td>
<td>Small Package, LTL, TL, Intermodal, Ocean, Rail, DCC, Final Mile/ White Glove</td>
<td></td>
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<tr>
<td>Special Services</td>
<td>Direct to Store, Direct to Home, Import/Export/Customs, Reverse Logistics/PLM, Marketing/Customer Sv/Call Center, Consulting</td>
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</tr>
<tr>
<td>Technology Services</td>
<td>EDI, Sustainability, Visibility, WMS</td>
<td></td>
</tr>
</tbody>
</table>

**Ascent Global Logistics**  
800-614-1348 | ascentgl.com

| Asset/Non-Asset               | Both         |                                |
| Areas Served                  | Global, US/Canada/Mexico |                                |
| Markets Served                | Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation |                                |
| Logistics Services            | LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Inventory Mgmt, Vendor Mgmt | Supply Chain Finance, Inventory Mgmt, Vendor Mgmt, Shared Svcs |
| Warehousing Services          | E-Commerce, Pick/ Pack, Subassembly, Crossdock, DC Mgmt, Transload, VMI, Fulfillment |                                |
| Transportation Services       | Small Package, Air, LTL, TL, Intermodal, Ocean, Rail, DCC, Equipment/Drivers, Final Mile/ White Glove |                                |
| Special Services              | Direct to Store, Direct to Home, Import/Export/Customs, Marketing/ Customer Sv/Call Center, Consulting |                                |
| Technology Services           | CRM/SRM, EDI, ERP Integration, GTM, Optimization, Predictive Analytics, TMS, Visibility, WMS |                                |

**Atlanta Bonded Warehouse**  
678-322-3120 | atlantabonded.com

| Asset/Non-Asset               | Asset        |                                |
| Areas Served                  | US/Canada/Mexico |                                |
| Markets Served                | Manufacturing, E-Commerce, Retail, Services/Government, Transportation |                                |
| Logistics Services            | LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Logistics Process Reengineering, Inventory Mgmt, Vendor Mgmt, Shared Svcs |                                |
| Warehousing Services          | E-Commerce, Pick/ Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment |                                |
| Transportation Services       | Small Package, LTL, TL, Intermodal, Ocean, Rail, DCC, Fleet Acquisition, Equipment/Drivers, Final Mile/ White Glove |                                |
| Special Services              | Direct to Store, Import/ Export/Customs, Reverse Logistics/PLM, Marketing/Customer Sv/Call Center, Contingency/Crisis Planning, Consulting, Labor Mgmt, Sustainability |                                |
| Technology Services           | CRM/SRM, EDI, ERP Integration, Optimization, Predictive Analytics, Supply Chain Design, TMS, Visibility, WMS |                                |

**Armada**  
412-406-5700 | armada.net

| Asset/Non-Asset               | Non-asset     |                                |
| Markets Served                | Global        |                                |
| Logistics Services            | LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Mgmt |                                |
| Warehousing Services          | Pick/Pack, Subassembly, Crossdock, DC Mgmt, VMI, Fulfillment |                                |
| Transportation Services       | Small Package, Air, LTL, TL, Intermodal, Rail, Bulk, DCC |                                |
| Special Services              | Contingency/Crisis Planning, Consulting, Sustainability |                                |
| Technology Services           | CRM/SRM, EDI, ERP Integration, GTM, Optimization, Predictive Analytics, Supply Chain Design, TMS, Visibility, WMS |                                |

**Bender Group**  
775-788-8800 | bendergroup.com

| Asset/Non-Asset               | Both         |                                |
| Areas Served                  | US/Canada/Mexico |                                |
| Markets Served                | Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation |                                |
| Logistics Services            | LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Inventory Mgmt, Vendor Mgmt, Shared Svcs |                                |
| Warehousing Services          | E-Commerce, Pick/ Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment |                                |
| Transportation Services       | Small Package, Air, LTL, Intermodal, Ocean, Rail, Bulk, DCC, Fleet Acquisition, Equipment/Drivers, Final Mile/ White Glove |                                |
| Special Services              | Direct to Store, Direct to Home, FTZ, Import/Export/Customs, Reverse Logistics/PLM, Marketing/Customer Sv/Call Center, Global Expansion, Security Analysis, Contingency/Crisis Planning, Consulting, Labor Mgmt, Sustainability |                                |
| Technology Services           | CRM/SRM, EDI, ERP Integration, Optimization, Supply Chain Design, TMS, Visibility, WMS |                                |

**Use the 3PL Decision Support Tool**  
SEARCH on any of these data points to match your requirements to the Top 100: bit.ly/3PL-DST

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- CRM/SRM: Customer/Supplier Relationship Mgmt
- DCC: Dedicated Contract Carriage
- FTZ: Foreign Trade Zone
- GTM: Global Trade Management
- IoT/IIoT: Internet of Things/Industrial Internet of Things
- LLP: Lead Logistics Provider
- LTL: Less Than Truckload
- TL: Truckload
- TMS: Transportation Management System
- VMI: Vendor Managed Inventory
- WMS: Warehouse Management System
BLG Logistics
205-886-6183 | blg-logistics.com

Asset/Non-Asset: Both
Areas Served: Global
Markets Served: Manufacturing, E-Commerce, Retail, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, Logistics Process Reengineering, Inventory Management, Vendor Mgmt, Shared Svcs
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, VMI, Fulfillment
Transportation Services: Small Package, Air, LTL, TL, Intermodal, Ocean, Rail, DCC
Special Services: FTZ, Import/Export/Customs, Reverse Logistics/PLM, Consulting, Labor Mgmt, Sustainability
Technology Services: CRM/SRM, EDI, ERP Integration, Optimization, IoT/IoT Enablement, TMS, Visibility, RFID, WMS

BNSF Logistics
855-481-9658 | bnsflogistics.com

Asset/Non-Asset: Non-asset
Areas Served: Global, US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance
Warehousing Services: DC Mgmt, Transload
Transportation Services: Small Package, LTL, TL, Intermodal, Ocean, Rail, Bulk, DCC, Final Mile/White Glove
Special Services: FTZ, Import/Export/Customs, Reverse Logistics/PLM, Marketing/Customer Service/Call Center, Global Expansion, Consulting
Technology Services: CRM/SRM, EDI, ERP, Freight Payment/Claims/Auditing, Optimization, Sustainability

Bolloré Logistics
718-525-5038 | bollore-logistics.com

Asset/Non-Asset: Non-asset
Areas Served: Global
Markets Served: Transportation
Logistics Services: LLP/4PL, Integrated Logistics, Global Trade Svs, Logistics Process Reengineering, Inventory Management, Vendor Mgmt
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, VMI
Transportation Services: Air, LTL, TL, Intermodal, Ocean, Bulk, DCC, Final Mile/White Glove
Special Services: FTZ, Import/Export/Customs, Reverse Logistics/PLM, Consulting, Sustainability
Technology Services: CRM/SRM, EDI, ERP Integration, GTM, Optimization, Predictive Analytics, Supply Chain Design, TMS, Visibility, RFID, WMS

Burris Logistics
800-805-8135 | burrislogistics.com

Asset/Non-Asset: Both
Areas Served: US/Canada/Mexico
Markets Served: E-Commerce, Retail, Transportation
Logistics Services: Inbound Logistics, Inventory/Vendor Mgmt
Warehousing Services: E-Commerce, Pick/Pack, X-dock, DC Mgmt, VMI, Fulfillment
Transportation Services: LTL, TL
Special Services: Direct to Store
Technology Services: EDI, TMS, Visibility, WMS

C.H. Robinson
320-491-0343 | chrobinson.com

Asset/Non-Asset: Non-asset
Areas Served: Global
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Global Trade Svs, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Management, Vendor Mgmt, Shared Svcs
Warehousing Services: Pick/Pack, Subassembly, Crossdock, VMI, Fulfillment

CaseStack
855-638-3500 | casestack.com

Asset/Non-Asset: Non-asset
Areas Served: US/Canada/Mexico
Markets Served: Retail
Logistics Services: Integrated Logistics, Inbound Logistics, Inventory Management, Vendor Mgmt, Shared Svcs
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Transload, VMI, Fulfillment
Transportation Services: LTL, TL, Intermodal, Ocean, Rail
Special Services: Import/Export/Customs, Consulting, Sustainability
Technology Services: ERP Integration, Optimization, TMS, Visibility, WMS

CLX Logistics
800-288-4851 | CLXlogistics.com

Asset/Non-Asset: Non-asset
Areas Served: Global
Markets Served: Mfg, Retail, Services/Government, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Vendor Mgmt
Transportation Services: Air, LTL, TL, Intermodal, Ocean, Rail, Bulk, DCC, Fleet Acquisition
Special Services: FTZ, Import/Export/Customs, Reverse Logistics/PLM, Global Expansion, Security Analysis, Contingency/Crisis Planning, Consulting, Sustainability
Technology Services: CRM/SRM, EDI, ERP Integration, GTM, Optimization, Predictive Analytics, SC Design, TMS, Visibility, WMS

Use the 3PL Decision Support Tool
SEARCH on any of these data points to match your requirements to the Top 100: bit.ly/3PL-DST
# Celadon Logistics Services

317-972-7000 | celadonlogistics.com

**Asset/Non-Asset:** Asset  
**Areas Served:** US/Canada/Mexico  
**Markets Served:** Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation  
**Logistics Services:** LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Mgmt, Shared Svcs  
**Warehousing Services:** E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Transload, VMI, Fulfillment  
**Transportation Services:** Small Package, Air, LTL, TL, Intermodal, Ocean, Rail, Bulk, DCC, Fleet Acquisition, Equipment/Drivers, Final Mile/White Glove  
**Special Services:** FTZ, Import/Export/Customs, Marketing/Customer Svc/Call Center, Global Expansion, Consulting, Labor Mgmt, Sustainability  
**Technology Services:** CRM/SRM, EDI, ERP Integration, Optimization, Supply Chain Design, TMS, Visibility, RFID, WMS

# Coyote Logistics

877-626-9863 | coyote.com

**Asset/Non-Asset:** Non-asset  
**Areas Served:** Global, US/Canada/Mexico  
**Markets Served:** Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation  
**Logistics Services:** Integrated Logistics, JIT, Inbound Logistics, Logistics Process Reengineering, Inventory Mgmt, Vendor Mgmt  
**Warehousing Services:** Crossdock, Site Selection, VMI, Fulfillment  
**Transportation Services:** Air, LTL, TL, Intermodal, Ocean, Rail, Bulk, Final Mile/White Glove  
**Special Services:** Direct to Store, Import/Export/Customs, Reverse Logistics/PLM, Marketing/Customer Svc/Call Center, Consulting, Sustainability  
**Technology Services:** EDI, ERP Integration, Optimization, Predictive Analytics, Supply Chain Design, TMS, Visibility, WMS

# Crane Worldwide Logistics

888-870-2726 | craneww.com

**Asset/Non-Asset:** Both  
**Areas Served:** Global, US/Canada/Mexico  
**Markets Served:** Manufacturing, E-Commerce, Retail, Services/Government, Transportation  
**Logistics Services:** LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Logistics Process Reengineering, Inventory Mgmt, Vendor Mgmt, Shared Svcs  
**Warehousing Services:** Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, VMI, Fulfillment  
**Transportation Services:** Air, LTL, TL, Intermodal, Ocean, DCC, Fleet Acquisition, Equipment/Drivers  
**Special Services:** Direct to Store, FTZ, Import/Export/Customs, Reverse Logistics/PLM, Marketing/Customer Svc/Call Center, Global Expansion, Security Analysis, Contingency/Crisis Planning, Consulting, Labor Mgmt, Sustainability  
**Technology Services:** CRM/SRM, EDI, ERP Integration, GTM, Optimization, Predictive Analytics, Supply Chain Design, Visibility, WMS

# Corporate Traffic Logistics

800-787-2334 | corporatetraffc.com

**Asset/Non-Asset:** Both  
**Areas Served:** Global, US/Canada/Mexico  
**Markets Served:** Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation  
**Logistics Services:** LP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Vendor Mgmt  
**Warehousing Services:** Crossdock, Transload  
**Transportation Services:** Air, LTL, TL, Intermodal, Rail  
**Special Services:** Direct to Store, Direct to Home, Reverse Logistics/PLM  
**Technology Services:** EDI, ERP Integration, GTM, Optimization, TMS, Visibility

# CRST Logistics

319-390-6253 | crst.com

**Asset/Non-Asset:** Non-asset  
**Areas Served:** US/Canada/Mexico  
**Markets Served:** Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation  
**Logistics Services:** LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Vendor Mgmt, Shared Svcs  
**Warehousing Services:** Crossdock  
**Transportation Services:** Air, LTL, TL, Intermodal, Rail, DCC, Final Mile/White Glove  
**Special Services:** Direct to Store, Direct to Home, Reverse Logistics/PLM, Marketing/Customer Svc/Call Center, Contingency/Crisis Planning, Consulting, Sustainability  
**Technology Services:** EDI, ERP Integration, Optimization, Supply Chain Design, TMS

# CT Logistics

216-267-2000 | ctlogistics.com

**Asset/Non-Asset:** Both  
**Areas Served:** US only  
**Markets Served:** Mfg, E-Commerce, Retail, Wholesale, Svcs/Gov’t, Transportation  
**Logistics Services:** LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, Logistics Process Reengineering, SC Finance, Shared Svcs  
**Warehousing Services:** DC Mgmt, Site Selection, Transload, VMI, Fulfillment  
**Transportation Services:** Small Package, Air, LTL, TL, Intermodal, Ocean, Rail, Bulk, DCC, Equipment/Drivers  
**Special Services:** Direct to Store, Marketing/Customer Svc/Call Center, Global Expansion, Consulting, Sustainability  
**Technology Services:** CRM/SRM, EDI, ERP Integration, Optimization, Predictive Analytics, SC Design, IoT/IoT Enablement, TMS, Visibility
CTSI-Global
888-836-5135 | ctsi-global.com
Asset/Non-Asset: Non-asset
Areas Served: Global, US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: LLP/4PL, Inbound Logistics, Supply Chain Finance
Warehousing Services: Site Selection
Special Services: Consulting, Sustainability
Technology Services: EDI, Optimization, Supply Chain Design, TMS, Visibility

DHL Supply Chain
877-277-1054 | logistics.dhl
Asset/Non-Asset: Non-asset
Areas Served: Global, US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Mgmt, Vendor Mgmt, Shared Svcs
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment
Transportation Services: LTL, TL, Intermodal, Rail, Bulk, DCC, Equipment/Drivers
Special Services: Direct to Store, FTZ, Import/Export/Customs, Reverse Logistics/PLM, Marketing/Customer Svc/Call Center, Global Expansion, Security Analysis, Contingency/Crisis Planning, Consulting, Labor Mgmt, Sustainability
Technology Services: CRM/SRM, EDI, Optimization, Predictive Analytics, Supply Chain Design, IoT/IIoT Enablement, TMS, Visibility, RFID, WMS

DSC Logistics
847-398-6800 | dsclogistics.com
Asset/Non-Asset: Both
Areas Served: US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, Inventory Mgmt, Shared Svcs
Warehousing Services: Pick/Pack, Subassembly, Crossdock, DC Mgmt, Fulfillment
Transportation Services: Small Package, Air, LTL, TL, Intermodal, Rail, Bulk, DCC, Equipment/Drivers
Special Services: Direct to Store, Consulting, Labor Mgmt
Technology Services: CRM/SRM, EDI, ERP Integration, Optimization, Supply Chain Design, Visibility, RFID, WMS

Distribution Technology
704-587-5633
distributiontechnology.com
Asset/Non-Asset: Both
Areas Served: US only
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, Inventory Mgmt, Shared Svcs
Warehousing Services: Pick/Pack, Subassembly, Crossdock, DC Mgmt, Fulfillment
Transportation Services: Small Package, Air, LTL, TL, Intermodal, Rail, Bulk, DCC, Equipment/Drivers
Special Services: Direct to Store, Consulting, Labor Mgmt
Technology Services: CRM/SRM, EDI, ERP Integration, Optimization, Supply Chain Design, TMS, Visibility

DF Young
610-725-4000 | dfyoung.com
Asset/Non-Asset: Non-asset
Areas Served: Global, US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: LLP/4PL, Inbound Logistics, Inventory Mgmt, Vendor Mgmt
Warehousing Services: Crossdock, DC Mgmt, Transload, VMI
Transportation Services: Small Package, Air, LTL, TL, Intermodal, Rail, Bulk, DCC, Fleet Acquisition, Equipment/Drivers, Final Mile/White Glove
Special Services: Direct to Store, Import/Export
Technology Services: CRM/SRM, EDI, ERP Integration, Optimization, Predictive Analytics, Supply Chain Design, IoT/IIoT Enablement, TMS, Visibility, RFID, WMS

Dupre Logistics
800-356-3659 | duprelogistics.com
Asset/Non-Asset: Both
Areas Served: US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Mgmt, Vendor Mgmt
Warehousing Services: Crossdock, DC Mgmt, Transload, VMI
Transportation Services: Small Package, Air, LTL, TL, Intermodal, Rail, Bulk, DCC, Fleet Acquisition, Equipment/Drivers, Final Mile/White Glove
Special Services: Direct to Store, Import/Export
Technology Services: CRM/SRM, EDI, ERP Integration, Optimization, Predictive Analytics, Supply Chain Design, TMS, Visibility, RFID, WMS

- CRM/SRM Customer/Supplier Relationship Mgmt
- DCC Dedicated Contract Carriage
- FTZ Foreign Trade Zone
- GTM Global Trade Management
- IoT/IIoT Internet of Things/Industrial Internet of Things
- LLP Lead Logistics Provider
- LTL Less Than Truckload
- TL Truckload
- TMS Transportation Management System
- VMI Vendor Managed Inventory
- WMS Warehouse Management System

Use the 3PL Decision Support Tool
SEARCH on any of these data points to match your requirements to the Top 100: bit.ly/3PL-DST

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Echo Global Logistics
800-354-7993 | echo.com
Asset/Non-Asset: Non-asset
Areas Served: US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Process Reengineering, Payment Auditing/Processing, Vendor Mgmt, Shared Svcs
Transportation Services: Small Package, Air, LTL, TL, Intermodal, Ocean, Rail, Bulk, DCC, Final Mile
Special Services: Direct to Store, Direct to Home, Import/Export/Customes, Reverse Logistics/PLM, Marketing/Customer Svcs, Consulting, Sustainability
Technology Services: CRM/SRM, EDI, ERP, Freight Payment/Claims/Auditing, GTM, Optimization, Predictive Analytics, Sustainability, TMS, Visibility

FedEx Supply Chain
800-677-3110 | supplychain.fedex.com
Asset/Non-Asset: Both
Areas Served: US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Services/Government, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Process Reengineering, Payment Auditing/Processing, Vendor Mgmt, Shared Svcs
Warehousing Services: Pick/Pack, Subassembly, Crossdock, DC Mgmt, Transload, VMI, Fulfillment
Transportation Services: Small Package, Air, LTL, TL, Intermodal, Ocean, Rail, Bulk, DCC, Final Mile/White Glove
Special Services: Direct to Store/Home, FTZ, Import/Export/Customes, Reverse/PLM, Mktg/Customer Svcs/Call Center, Global Expansion, Security Analysis, Contingency/Crisis Planning, Consulting, Labor Mgmt, Sustainability
Technology Services: CRM/SRM, EDI, ERP, Integration, GTM, Optimization, Predictive Analytics, Supply Chain Design, IoT/IoT Enablement, TMS, Visibility, RFID

ELM Global Logistics
800-233-3200 | elmlogistics.com
Asset/Non-Asset: Asset
Areas Served: Global, US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Global Trade, Inbound Logistics, Logistics Process Reengineering, SC Finance, Inventory Mgmt, Vendor Mgmt, Shared Svcs
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Transload, VMI, Fulfillment
Transportation Services: Small Package, Air, LTL, TL, Intermodal, Ocean, Rail, Bulk, DCC, Fleet Acquisition, Equipment/Drivers, Final Mile/White Glove
Special Services: Direct to Store/Home, FTZ, Import/Export/Customes, Reverse/PLM, Mktg/Customer Svcs/Call Center, Global Expansion, Security Analysis, Contingency/Crisis Planning, Consulting, Labor Mgmt, Sustainability
Technology Services: CRM/SRM, EDI, ERP, Integration, GTM, Optimization, Predictive Analytics, Supply Chain Design, IoT/IoT Enablement, TMS, Visibility, RFID

Evans Distribution Systems
313-388-3200 | evansdist.com
Asset/Non-Asset: Both
Areas Served: US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: Integrated Logistics, JIT, Inbound Logistics, Supply Chain Finance, Inventory Mgmt, Vendor Mgmt, Shared Svcs
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment
Transportation Services: Small Package, Air, LTL, TL, Intermodal, Ocean, Rail, DCC, Final Mile/White Glove
Special Services: Direct to Store, Direct to Home, Reverse Logistics/PLM, Marketing/Customer Svcs/Call Center, Global Expansion, Consulting, Labor Mgmt
Technology Services: CRM/SRM, EDI, ERP, Integration, TMS, Visibility, RFID, WMS

Fidelitone
847-487-3300 | fidelitone.com
Asset/Non-Asset: Both
Areas Served: US only
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Mgmt, Vendor Mgmt, Shared Svcs
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment
Transportation Services: Small Package, LTL, TL, Rail, DCC, Equipment/Drivers, Final Mile/White Glove
Special Services: Direct to Store, Direct to Home, Reverse Logistics/PLM, Marketing/Customer Svcs/Call Center, Global Expansion, Consulting, Labor Mgmt, Sustainability
Technology Services: CRM/SRM, EDI, ERP, Integration, Optimization, Predictive Analytics, Supply Chain Design, IoT/IoT Enablement, TMS, Visibility, RFID, WMS

FLS Transportation Services
800-739-0939 | flstransport.com
Asset/Non-Asset: Non-asset
Areas Served: US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: LLP/4PL, Inbound Logistics
Transportation Services: TL, Intermodal, Final Mile/White Glove
Special Services: Direct to Store, Consulting

Fidellone
847-487-3300 | fidelitone.com
Asset/Non-Asset: Both
Areas Served: US only
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Mgmt, Vendor Mgmt, Shared Svcs
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment
Transportation Services: Small Package, LTL, TL, Rail, DCC, Equipment/Drivers, Final Mile/White Glove
Special Services: Direct to Store, Direct to Home, Reverse Logistics/PLM, Marketing/Customer Svcs/Call Center, Global Expansion, Consulting, Labor Mgmt
Technology Services: CRM/SRM, EDI, ERP, Integration, TMS, Visibility, RFID, WMS

Technology Services:
- CRM/SRM: Customer/Supplier Relationship Management
- DCC: Dedicated Contract Carriage
- FTZ: Foreign Trade Zone
- GTM: Global Trade Management
- IoT/IoT: Internet of Things/Industrial Internet of Things
- LLP: Lead Logistics Provider
- LTL: Less Than Truckload
- TL: Truckload
- TMS: Transportation Management System
- VMI: Vendor Managed Inventory
- WMS: Warehouse Management System
General Dynamics Information Technology
703-995-8700 | gdit.com

Asset/Non-Asset: Both
Areas Served: Global
Markets Served: Services/Government, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Mgmt, Vendor Mgmt, Shared Svcs
Warehousing Services: Pick/Pack, Subassembly, Crossdock, Site Selection, Transload, VMI, Fulfillment
Transportation Services: Small Package, Air, LTL, TL, Intermodal, Ocean, Rail, Final Mile/White Glove
Special Services: Direct to Store, Import/Export/Custums, Reverse Logistics/PLM, Marketing/Customer Svc/Call Center, Global Expansion, Security Analysis, Contingency/Crisis Planning, Consulting, Labor Mgmt, Sustainability
Technology Services: CRM/SMR, EDI, ERP Integration, GTM, Optimization, Predictive Analytics, Supply Chain Design, IoT/IoT Enablement, TMS, Visibility, RFID, WMS

Geodis
615-987-2524 | geodis.com

Asset/Non-Asset: Non-asset
Areas Served: Global, US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Mgmt, Vendor Mgmt, Shared Svcs
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment
Transportation Services: LTL, TL, Rail, DCC, Fleet Acquisition, Equipment/Drivers
Special Services: Direct to Store, Reverse Logistics/PLM, Marketing/Customer Svc/Call Center
Technology Services: CRM/SMR, EDI, ERP Integration, Optimization, Predictive Analytics, Supply Chain Design, TMS, Visibility, RFID, WMS

Holman Distribution
253-872-7140 | holmanusa.com

Asset/Non-Asset: Both
Areas Served: US only
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Transportation
Logistics Services: Integrated Logistics, JIT, Inventory Mgmt, Shared Svcs
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, Fulfillment
Transportation Services: LTL, TL, DCC, Equipment/Drivers, Final Mile/White Glove
Special Services: Direct to Store/Home, FTZ, Im/Ex/Custums, Reverse/PLM, Mkpt/Customer Svc, Global Expansion, Security Analysis, Contingency Plans, Consulting, Sustainability
Technology Services: CRM/SMR, EDI, ERP Integration, Optimization, Predictive Analytics, SC Design, IoT/IoT, TMS, Visibility, RFID, WMS

GlobalTranz
866-275-1407 | globaltransz.com

Asset/Non-Asset: Non-asset
Areas Served: US/Canada/Mexico
Markets Served: Mfg, E-Comm, Retail, Wholesale, Svcs/Gov’t, Transportation
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment
Transportation Services: Small Package, Air, LTL, TL, Intermodal, Ocean, Rail, Bulk, DCC, Final Mile/White Glove
Special Services: Direct to Store/Home, FTZ, Im/Ex/Custums, Reverse/PLM, Mktg/Customer Svc, Global Expansion, Security Analysis, Contingency Plans, Consulting, Sustainability
Technology Services: CRM/SMR, EDI, ERP Integration, Optimization, Predictive Analytics, SC Design, IoT/IoT, TMS, Visibility, RFID, WMS

Freight Management
714-632-1440
freightmanagement.com

Asset/Non-Asset: Non-asset
Areas Served: Global
Markets Served: Transportation
Logistics Services: LLP/4PL, Integrated Logistics, Inbound Logistics, Supply Chain Finance, Vendor Mgmt
Warehousing Services: DC Mgmt, Site Selection
Transportation Services: Small Package, Air, LTL, TL, Intermodal, Ocean, Rail, Final Mile/White Glove
Special Services: Direct to Store, Direct to Home, Reverse Logistics/PLM, Consulting
Technology Services: EDI, ERP Integration, Optimization, TMS, Visibility

FW Logistics
877-393-7483 | fwlogistics.com

Asset/Non-Asset: Asset
Areas Served: US only
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, Inventory Mgmt, Vendor Mgmt, Shared Svcs
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment
Transportation Services: LTL, TL, Rail, DCC, Fleet Acquisition, Equipment/Drivers
Special Services: Direct to Store, Reverse Logistics/PLM, Marketing/Customer Svc/Call Center
Technology Services: CRM/SMR, EDI, ERP Integration, Optimization, Predictive Analytics, Supply Chain Design, TMS, Visibility, RFID, WMS

GlobalTranz
866-275-1407 | globaltransz.com

Asset/Non-Asset: Non-asset
Areas Served: US/Canada/Mexico
Markets Served: Mfg, E-Comm, Retail, Wholesale, Svcs/Gov’t, Transportation
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment
Transportation Services: Small Package, Air, LTL, TL, Intermodal, Ocean, Rail, Bulk, DCC, Final Mile/White Glove
Special Services: Direct to Store/Home, FTZ, Im/Ex/Custums, Reverse/PLM, Mktg/Customer Svc, Global Expansion, Security Analysis, Contingency Plans, Consulting, Sustainability
Technology Services: CRM/SMR, EDI, ERP Integration, Optimization, Predictive Analytics, SC Design, IoT/IoT, TMS, Visibility, RFID, WMS

Geodis
615-987-2524 | geodis.com

Asset/Non-Asset: Non-asset
Areas Served: Global, US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Mgmt, Vendor Mgmt, Shared Svcs
Warehousing Services: Pick/Pack, Subassembly, Crossdock, Site Selection, Transload, VMI, Fulfillment
Transportation Services: Small Package, Air, LTL, TL, Intermodal, Ocean, Rail, Bulk, Equipment/Drivers, Final Mile/White Glove
Special Services: Direct to Store, Import/Export/Custums, Reverse Logistics/PLM, Marketing/Customer Svc/Call Center, Global Expansion, Security Analysis, Contingency/Crisis Planning, Consulting, Labor Mgmt, Sustainability
Technology Services: CRM/SMR, EDI, ERP Integration, GTM, Optimization, Predictive Analytics, Supply Chain Design, IoT/IoT Enablement, TMS, Visibility, RFID, WMS

Holman Distribution
253-872-7140 | holmanusa.com

Asset/Non-Asset: Both
Areas Served: US only
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Transportation
Logistics Services: Integrated Logistics, JIT, Inventory Mgmt, Shared Svcs
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, Fulfillment
Transportation Services: LTL, TL, DCC, Equipment/Drivers, Final Mile/White Glove
Special Services: Direct to Store, Reverse Logistics/PLM, Labor Mgmt
Technology Services: CRM/SMR, EDI, ERP Integration, Optimization, Predictive Analytics, IoT/IoT Enablement, TMS, WMS

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J.B. Hunt
479-820-0000 | jbhunt.com

Asset/Non-Asset: Both
Areas Served: US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Mgmt, Vendor Mgmt, Shared Svcs
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment
Transportation Services: LTL, TL, Intermodal, Ocean, Rail, Bulk, DCC, Fleet Acquisition, Equipment/Drivers, Final Mile/White Glove
Special Services: Direct to Store, Direct to Home, Import/Export/Customer, Reverse Logistics/PLM, Marketing/Customer Svcs/Call Center, Security Analysis, Contingency/Crisis Planning, Consulting, Labor Mgmt, Sustainability
Technology Services: CRM/SRM, EDI, ERP Integration, Optimization, Predictive Analytics, Supply Chain Design, IoT/IoT Enablement, TMS, Visibility

Kane Is Able
570-558-5113 | kaneisable.com

Asset/Non-Asset: Both
Areas Served: US only
Markets Served: Manufacturing, E-Commerce, Retail, Services/Government, Transportation
Logistics Services: Integrated Logistics, JIT, Inbound Logistics, Logistics Process Reengineering, Inventory Mgmt, Vendor Mgmt, Shared Svcs
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment
Transportation Services: Small Package, LTL, TL, Intermodal, Rail, DCC
Special Services: Direct to Store, Import/Export/Customer, Reverse Logistics/PLM, Consulting, Labor Mgmt, Sustainability
Technology Services: CRM/SRM, EDI, ERP Integration, Optimization, Supply Chain Design, TMS, Visibility, RFID, WMS

K Johanson Transportation Service
800-742-2053 | johansontrans.com

Asset/Non-Asset: Non-asset
Areas Served: Global
Markets Served: Manufacturing, Retail, Wholesale
Logistics Services: Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Vendor Mgmt
Warehousing Services: Crossdock, Site Selection, Transload

KAG Logistics
800-536-3638 | kaglogistics.com

Asset/Non-Asset: Non-asset
Areas Served: US/Canada/Mexico
Markets Served: Transportation
Logistics Services: LLP/4PL, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Mgmt
Warehousing Services: Transload, VMI
Transportation Services: Rail, Bulk, DCC

KDL (Keystone Dedicated Logistics)
877-535-7717 | kdllog.com

Asset/Non-Asset: Non-asset
Areas Served: US/Canada/Mexico
Markets Served: Manufacturing, Wholesale
Logistics Services: LLP/4PL, Integrated Logistics, Inbound Logistics, Supply Chain Finance
Warehousing Services: Crossdock, Transload
Transportation Services: Small Package, Air, LTL, TL, Intermodal, Ocean, Rail, Bulk, DCC, Fleet Acquisition, Equipment/Drivers, Final Mile/White Glove
Special Services: Direct to Store, Direct to Home, Import/Export/Custs, Reverse Logistics/PLM, Marketing/Customer Svc/Call Center, Global Expansion, Consulting
Technology Services: CRM/SRM, EDI, Optimization, Predictive Analytics, Supply Chain Design, TMS, Visibility

Kenco
800-758-3289 | kencogroup.com

Asset/Non-Asset: Both
Areas Served: US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Mgmt, Vendor Mgmt, Shared Services
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment
Transportation Services: Small Package, Air, LTL, TL, Intermodal, Ocean, Rail, Bulk, DCC, Equipment/Drivers, Final Mile/White Glove
Special Services: Direct to Store, Direct to Home, FTZ, Import/Export/Custs, Reverse Logistics/PLM, Security Analysis, Contingency/Crisis Planning, Consulting, Labor Mgmt, Sustainability
Technology Services: CRM/SRM, EDI, ERP Integration, Optimization, Supply Chain Design, IoT/IoT Enablement, TMS, Visibility, RFID, WMS
Knight-Swift Transportation
800-489-2000 | knight-swift.com

Asset/Non-Asset: Both
Areas Served: US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Shared Services
Warehousing Services: Crossdock, Transload
Transportation Services: LTL, TL, Intermodal, DCC, Equipment/Drivers
Special Services: Direct to Store, Import/Export/Customer Service, Reverse Logistics/PLM, Consulting, Sustainability
Technology Services: CRM/SRM, EDI, ERP Integration, Optimization, Supply Chain Design, TMS, Visibility, WMS

Landstar System
877-696-4507 | landstar.com

Asset/Non-Asset: Non-asset
Areas Served: Global, US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT
Warehousing Services: Pick/Pack, Subassembluy, Crossdock, DC Mgmt, Transload, VMI, Fulfillment
Transportation Services: Air, LTL, TL, Intermodal, Ocean, Rail, Bulk
Special Services: Direct to Store, Import/Export/Customer Service, Reverse Logistics/PLM, Contingency/Crisis Planning, Consulting
Technology Services: CRM/SRM, EDI, Optimization, TMS, Visibility

Lynden
888-596-3361 | lynden.com

Asset/Non-Asset: Both
Areas Served: Global, US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: Integrated Logistics, JIT, Inbound Logistics, Inventory Mgmt, Vendor Mgmt
Warehousing Services: E-Commerce, Pick/Pack, Subassembluy, Crossdock, Transload, VMI, Fulfillment
Transportation Services: Small Package, Air, LTL, TL, Intermodal, Ocean, Rail, Bulk, DCC, Final Mile/White Glove
Special Services: Direct to Store, Direct to Home, Import/Export/Customer Service, Contingency/Crisis Planning, Consulting, Sustainability
Technology Services: EDI, Optimization, Predictive Analytics, SC Design, Visibility

LEGACY Supply Chain Services
877-289-0576 | legacyscs.com

Asset/Non-Asset: Both
Areas Served: Global
Markets Served: Mfg, E-Commerce, Retail, Wholesale, Transportation
Logistics Services: Integrated Logistics, Global Trade, Inbound Logistics, Logistics Process Reengineering, SC Finance, Inventory, Vendor Mgmt
Warehousing Services: Pick/Pack, Subassembluy, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment
Transportation Services: Air, LTL, TL, Intermodal, Ocean, Rail, DCC, Equipment/Drivers, Final Mile/White Glove
Special Services: Direct to Store/Home, FTZ, Im/Ex/Customer Service, Reverse Logistics/PLM, Security Analysis, Contingency Plans, Consulting, Sustainability
Technology Services: EDI, GTM, SC Design, TMS, Visibility, RFID, WMS

Loup
800-303-4544 | louplogistics.com

Asset/Non-Asset: Both
Areas Served: US/Canada/Mexico
Markets Served: Manufacturing, Retail, Wholesale, Services/Government, Transportation
Logistics Services: Integrated Logistics, JIT, Inbound Logistics, Inventory Mgmt, Vendor Mgmt, Shared Svcs
Warehousing Services: X-dock, DC Mgmt, Site Selection, Transload, VMI
Transportation Services: LTL, TL, Intermodal, Rail, Bulk, Final Mile/White Glove
Special Services: Direct to Store, Contingency Planning, Consulting
Technology Services: EDI, Optimization, Predictive Analytics, SC Design, Visibility

Mallory Alexander International
800-257-8464 | mallorygroup.com

Asset/Non-Asset: Non-asset
Areas Served: Global
Markets Served: Mfg, E-Comm, Retail, Wholesale, Services/Government
Logistics Services: LLP/4PL, Integrated Logs., JIT, Global Trade, Inbound Logs., Logistics Process Reengineering, SC Finance, Inventory/Vendor Mgmt
Warehousing Services: E-Commerce, Pick/Pack, Subassembluy, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment
Technology Services: EDI, GTM, SC Design, TMS, Visibility, RFID, WMS

• Inbound Logistics

Technology Services:
- CRM/SRM: Customer/Supplier Relationship Mgmt
- DCC: Dedicated Contract Carriage
- FTZ: Foreign Trade Zone
- GTM: Global Trade Management
- IoT/IoT: Internet of Things/Industrial Internet of Things
- LLP: Lead Logistics Provider
- LTL: Less Than Truckload
- TL: Truckload
- TMS: Transportation Management System
- VMI: Vendor Managed Inventory
- WMS: Warehouse Management System

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Matson Logistics
877-647-8782 | matson.com

Asset/Non-Asset: Both
Areas Served: Global, US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Inventory Mgmt, Vendor Mgmt
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment
Transportation Services: LTL, TL, Intermodal, Ocean, Rail, DCC
Special Services: Direct to Store, FTZ, Import/Export/Customs, Global Expansion, Consulting, Sustainability
Technology Services: CRM/SMR, EDI, ERP Integration, GTM, Optimization, Supply Chain Design, TMS, Visibility, RFID, WMS

MD Logistics
317-838-8900 | mdlogistics.com

Asset/Non-Asset: Asset
Areas Served: US only
Markets Served: E-Commerce, Retail, Wholesale, Transportation
Logistics Services: Integrated Logistics, Global Trade Svcs, Inbound Logistics, Logistics Process Reengineering, Inventory/Vendor Mgmt
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, VMI, Fulfillment

MD Logistics
877-544-5835 | nfiindustries.com

Asset/Non-Asset: Both
Areas Served: Global, US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, Logistics Process Reengineering, SC Finance, Inventory Mgmt, Shared Svcs
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment

ODW Logistics
614-549-5000 | odwlogistics.com

Asset/Non-Asset: Both
Areas Served: US only
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Mgmt, Vendor Mgmt, Shared Svcs
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment
Transportation Services: Small Package, LTL, TL, Intermodal, Ocean, Rail, Bulk, DCC, Fleet

NFI
877-544-5835 | nfiindustries.com

Asset/Non-Asset: Both
Areas Served: Global, US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, Logistics Process Reengineering, SC Finance, Inventory Mgmt, Shared Svcs
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment

Odyssey Logistics & Technology
855-412-0200 | odysseylogistics.com

Asset/Non-Asset: Both
Areas Served: Global
Markets Served: Manufacturing, Wholesale, Services/Government, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Mgmt, Vendor Mgmt, Shared Svcs
Warehousing Services: Crossdock, Site Selection, Transload, VMI

Special Services: Reverse Logistics/PLM, Security Analysis, Contingency/Crisis Planning, Consulting, Labor Mgmt, Sustainability
Technology Services: EDI, Optimization, Predictive Analytics, Supply Chain Design, TMS, Visibility, RFID, WMS

NFI
877-544-5835 | nfiindustries.com

Asset/Non-Asset: Both
Areas Served: Global, US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, Logistics Process Reengineering, SC Finance, Inventory Mgmt, Shared Svcs
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment

ODW Logistics
614-549-5000 | odwlogistics.com

Asset/Non-Asset: Both
Areas Served: US only
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Mgmt, Vendor Mgmt, Shared Svcs
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment
Transportation Services: Small Package, LTL, TL, Intermodal, Ocean, Rail, Bulk, DCC, Fleet

Special Services: Direct to Store, FTZ, Import/Export/Customs, Global Expansion, Security Analysis, Contingency/Crisis Planning, Consulting, Labor Mgmt
Technology Services: CRM/SMR, EDI, ERP Integration, GTM, Optimization, Predictive Analytics, Supply Chain Design, IoT/IoT Enablement, TMS, Visibility, RFID, WMS

Odyssey Logistics & Technology
855-412-0200 | odysseylogistics.com

Asset/Non-Asset: Both
Areas Served: Global
Markets Served: Manufacturing, Wholesale, Services/Government, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Mgmt, Vendor Mgmt, Shared Svcs
Warehousing Services: Crossdock, Site Selection, Transload, VMI

Special Services: Reverse Logistics/PLM, Security Analysis, Contingency/Crisis Planning, Consulting, Labor Mgmt, Sustainability
Technology Services: EDI, Optimization, Predictive Analytics, Supply Chain Design, TMS, Visibility, RFID, WMS

Matson Logistics
877-647-8782 | matson.com

Asset/Non-Asset: Both
Areas Served: Global, US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Inventory Mgmt, Vendor Mgmt
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment
Transportation Services: LTL, TL, Intermodal, Ocean, Rail, DCC
Special Services: Direct to Store, Direct to Home, FTZ, Import/Export/Customs, Reverse Logistics/PLM, Marketing/Customer Svc/Call Center, Global Expansion, Labor Mgmt
Technology Services: CRM/SMR, EDI, ERP Integration, Optimization, TMS, Visibility, RFID, WMS

NFI
877-544-5835 | nfiindustries.com

Asset/Non-Asset: Both
Areas Served: Global, US/Canada/Mexico
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Logistics Services: LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, Logistics Process Reengineering, SC Finance, Inventory Mgmt, Shared Svcs
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment

Special Services: Direct to Store, Direct to Home, FTZ, Import/Export/Customs, Reverse Logistics/PLM, Consulting, Labor Mgmt, Sustainability
Technology Services: CRM/SMR, EDI, ERP Integration, GTM, Optimization, Predictive Analytics, Supply Chain Design, IoT/IoT Enablement, TMS, Visibility, RFID, WMS

ODW Logistics
614-549-5000 | odwlogistics.com

Asset/Non-Asset: Both
Areas Served: US only
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Mgmt, Vendor Mgmt, Shared Svcs
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment
Transportation Services: Small Package, LTL, TL, Intermodal, Ocean, Rail, Bulk, DCC, Fleet

Special Services: Direct to Store, FTZ, Reverse Logistics/PLM, Marketing/Customer Svc/Call Center, Security Analysis, Consulting, Labor Mgmt
Technology Services: CRM/SMR, EDI, ERP Integration, Optimization, Predictive Analytics, Supply Chain Design, TMS, Visibility, RFID, WMS

Matson Logistics
877-647-8782 | matson.com

Asset/Non-Asset: Both
Areas Served: Global, US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Inventory Mgmt, Vendor Mgmt
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Transportation Services: LTL, TL, Intermodal, Ocean, Rail, Bulk, Final Mile/White Glove
Special Services: Direct to Store, Direct to Home, FTZ, Import/Export/Customs, Reverse Logistics/PLM, Marketing/Customer Svc/Call Center, Global Expansion, Labor Mgmt
Technology Services: CRM/SMR, EDI, ERP Integration, Optimization, TMS, Visibility, RFID, WMS

NFI
877-544-5835 | nfiindustries.com

Asset/Non-Asset: Both
Areas Served: Global, US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, Logistics Process Reengineering, SC Finance, Inventory Mgmt, Shared Svcs
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Special Services: Direct to Store, Direct to Home, FTZ, Import/Export/Customs, Reverse Logistics/PLM, Consulting, Labor Mgmt, Sustainability
Technology Services: CRM/SMR, EDI, ERP Integration, GTM, Optimization, Predictive Analytics, Supply Chain Design, IoT/IoT Enablement, TMS, Visibility, RFID, WMS

ODW Logistics
614-549-5000 | odwlogistics.com

Asset/Non-Asset: Both
Areas Served: US only
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Mgmt, Vendor Mgmt, Shared Svcs
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment
Transportation Services: Small Package, LTL, TL, Intermodal, Ocean, Rail, Bulk, DCC, Fleet

Special Services: Direct to Store, FTZ, Reverse Logistics/PLM, Marketing/Customer Svc/Call Center, Security Analysis, Consulting, Labor Mgmt
Technology Services: CRM/SMR, EDI, ERP Integration, Optimization, Predictive Analytics, Supply Chain Design, TMS, Visibility, RFID, WMS
## Penske Logistics
800-800-5290 | penskelogistics.com

**Asset/Non-Asset:** Both  
**Areas Served:** US/Canada/Mexico  
**Markets Served:** Mfg, E-Comm, Retail, Wholesale, Svcs/Gvt, Transportation  
**Logistics Services:** LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, SC Finance, Inventory Mgmt, Shared Svcs  
**Warehousing Services:** E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Fulfillment  
**Transportation Services:** Small Package, LTL, TL, Intermodal, Bulk, DCC, Fleet Acquisition, Equipment/Drivers, Final Mile/White Glove  
**Special Services:** Direct to Store/Home, FTZ, Im/Ex/Cust, Reverse/PLM, Contingency Plans, Consulting, Labor Mgmt, Sustainability  
**Technology Services:** CRM/SMR, EDI, ERP, Optimization, Predictive Analytics, SC Design, IoT/IoT, TMS, Visibility, RFID, WMS

## Pilot Freight Services
800-447-4568 | pilotdeliveres.com

**Asset/Non-Asset:** Non-asset  
**Areas Served:** Global, US/Canada/Mexico  
**Markets Served:** Manufacturing, E-Commerce, Retail, Services/Government, Transportation  
**Logistics Services:** Integrated Logistics, Global Trade Svcs, Inbound Logistics, Inventory Mgmt  
**Warehousing Services:** E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, VMI, Fulfillment  
**Transportation Services:** Air, TL, Intermodal, Ocean, Bulk, Final Mile/White Glove  
**Special Services:** Direct to Store, Direct to Home, FTZ, Import/Export/Custs, Reverse Logistics/PLM, Marketing/Customer Svc/Call Center, Global Expansion, Consulting  
**Technology Services:** CRM/SMR, EDI, ERP Integration, GTM, TMS, Visibility, WMS

## PLS Logistics Services
888-814-8486 | plslogistics.com

**Asset/Non-Asset:** Non-asset  
**Areas Served:** US/Canada/Mexico  
**Markets Served:** Manufacturing, Retail, Wholesale, Services/Government  
**Logistics Services:** JIT, Inbound Logistics, Supply Chain Finance, Inventory/Vendor Mgmt  
**Transportation Services:** Air, LTL, TL, Intermodal, Ocean, Rail, Bulk, DCC, Fleet Acquisition, Equipment/Drivers, Final Mile/White Glove  
**Special Services:** Direct to Store/Home, Import/Export/Custs, Reverse Logistics/PLM, Marketing/Customer Svc/Call Center, Consulting  
**Technology Services:** EDI, Optimization, Predictive Analytics, Supply Chain Design, IoT/IoT Enablement, TMS, Visibility

## Performance Team
866-775-5120 | performanceteam.net

**Asset/Non-Asset:** Both  
**Areas Served:** US only  
**Markets Served:** E-Commerce, Retail, Wholesale, Transportation  
**Logistics Services:** LLP/4PL, Integrated Logistics, Inbound Logistics, Logistics Process Reengineering, Inventory/Vendor Mgmt, Shared Svcs  
**Warehousing Services:** E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment  
**Transportation Services:** Small Package, LTL, TL, Intermodal, Rail, DCC, Fleet Acquisition, Equipment/Drivers, Final Mile/White Glove  
**Special Services:** Direct to Store/Home, FTZ, Reverse, Mktg/Cust. Svc, Security Analysis, Contingency Plans, Consulting, Sustainability  
**Technology Services:** CRM/SMR, EDI, ERP, Optimization, SC Design, TMS, Visibility, RFID, WMS

## Purolator International
888-511-4811 | purolatorinternational.com

**Asset/Non-Asset:** Non-asset  
**Areas Served:** US/Canada/Mexico  
**Markets Served:** Mfg, E-Commerce, Retail, Wholesale, Services/Government, Transportation  
**Logistics Services:** LLP/4PL, Integrated Logistics, Global Trade Svcs, Inbound Logistics, Logistics Process Reengineering, Inventory/Vendor Mgmt  
**Warehousing Services:** E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, VMI, Fulfillment  
**Transportation Services:** Small Package, LTL, TL, Intermodal, Ocean, Rail, Bulk, DCC, Final Mile/White Glove  
**Special Services:** Direct to Store/Home, FTZ, Im/Ex/Custs, Reverse/PLM, Security Analysis, Contingency/Crisis Planning, Consulting, Labor Mgmt, Sustainability  
**Technology Services:** CRM/SMR, EDI, ERP Integration, GTM, TMS, Visibility, RFID, WMS

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Use the 3PL Decision Support Tool  
SEARCH on any of these data points to match your requirements to the Top 100: bit.ly/3PL-DST

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Purolator International  
888-511-4811 | purolatorinternational.com

**Asset/Non-Asset:** Non-asset  
**Areas Served:** US/Canada/Mexico  
**Markets Served:** Mfg, E-Commerce, Retail, Wholesale, Services/Government, Transportation  
**Logistics Services:** LLP/4PL, Integrated Logistics, Global Trade Svcs, Inbound Logistics, Logistics Process Reengineering, Inventory/Vendor Mgmt  
**Warehousing Services:** E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, VMI, Fulfillment  
**Transportation Services:** Small Package, LTL, TL, Intermodal, Ocean, Rail, Bulk, DCC, Final Mile/White Glove  
**Special Services:** Direct to Store/Home, FTZ, Im/Ex/Custs, Reverse/PLM, Security Analysis, Contingency/Crisis Planning, Consulting, Labor Mgmt, Sustainability  
**Technology Services:** CRM/SMR, EDI, ERP Integration, GTM, TMS, Visibility, RFID, WMS

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Performance Team  
866-775-5120 | performanceteam.net

**Asset/Non-Asset:** Both  
**Areas Served:** US only  
**Markets Served:** E-Commerce, Retail, Wholesale, Transportation  
**Logistics Services:** LLP/4PL, Integrated Logistics, Inbound Logistics, Logistics Process Reengineering, Inventory/Vendor Mgmt, Shared Svcs  
**Warehousing Services:** E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment  
**Transportation Services:** Small Package, LTL, TL, Intermodal, Rail, DCC, Fleet Acquisition, Equipment/Drivers, Final Mile/White Glove  
**Special Services:** Direct to Store/Home, FTZ, Reverse, Mktg/Cust. Svc, Security Analysis, Contingency Plans, Consulting, Sustainability  
**Technology Services:** CRM/SMR, EDI, ERP, Optimization, SC Design, TMS, Visibility, RFID, WMS

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Penske Logistics  
800-800-5290 | penskelogistics.com

**Asset/Non-Asset:** Both  
**Areas Served:** US/Canada/Mexico  
**Markets Served:** Mfg, E-Comm, Retail, Wholesale, Svcs/Gvt, Transportation  
**Logistics Services:** LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, SC Finance, Inventory Mgmt, Shared Svcs  
**Warehousing Services:** E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Fulfillment  
**Transportation Services:** Small Package, LTL, TL, Intermodal, Bulk, DCC, Fleet Acquisition, Equipment/Drivers, Final Mile/White Glove  
**Special Services:** Direct to Store/Home, FTZ, Im/Ex/Custs, Reverse/PLM, Security Analysis, Contingency Plans, Consulting, Labor Mgmt, Sustainability  
**Technology Services:** CRM/SMR, EDI, ERP, Optimization, Predictive Analytics, SC Design, IoT/IoT, TMS, Visibility, RFID, WMS

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Pilot Freight Services  
800-447-4568 | pilotdeliveres.com

**Asset/Non-Asset:** Non-asset  
**Areas Served:** Global, US/Canada/Mexico  
**Markets Served:** Manufacturing, E-Commerce, Retail, Services/Government, Transportation  
**Logistics Services:** Integrated Logistics, Global Trade Svcs, Inbound Logistics, Inventory Mgmt  
**Warehousing Services:** E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, VMI, Fulfillment  
**Transportation Services:** Air, TL, Intermodal, Ocean, Bulk, Final Mile/White Glove  
**Special Services:** Direct to Store, Direct to Home, FTZ, Import/Export/Custs, Reverse Logistics/PLM, Marketing/Customer Svc/Call Center, Global Expansion, Consulting  
**Technology Services:** CRM/SMR, EDI, ERP Integration, GTM, TMS, Visibility, WMS

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Purolator International  
888-511-4811 | purolatorinternational.com

**Asset/Non-Asset:** Non-asset  
**Areas Served:** US/Canada/Mexico  
**Markets Served:** Mfg, E-Commerce, Retail, Wholesale, Services/Government, Transportation  
**Logistics Services:** LLP/4PL, Integrated Logistics, Global Trade Svcs, Inbound Logistics, Logistics Process Reengineering, Inventory/Vendor Mgmt  
**Warehousing Services:** E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, VMI, Fulfillment  
**Transportation Services:** Small Package, LTL, TL, Intermodal, Ocean, Rail, Bulk, DCC, Final Mile/White Glove  
**Special Services:** Direct to Store/Home, FTZ, Im/Ex/Custs, Reverse/PLM, Security Analysis, Contingency/Crisis Planning, Consulting, Labor Mgmt, Sustainability  
**Technology Services:** CRM/SMR, EDI, ERP Integration, GTM, TMS, Visibility, RFID, WMS

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## Port Jersey Logistics
609-495-1300 | portjersey.com

**Asset/Non-Asset:** Both  
**Areas Served:** US only  
**Markets Served:** Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation  
**Logistics Services:** LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, Inventory Mgmt, Vendor Mgmt, Shared Svcs  
**Warehousing Services:** E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment  
**Transportation Services:** Small Package, LTL, TL, Intermodal, DCC, Final Mile/White Glove  
**Special Services:** Direct to Store, Reverse Logistics/PLM, Consulting  
**Technology Services:** CRM/SMR, EDI, Predictive Analytics, Supply Chain Design, TMS, Visibility, WMS

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<table>
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<tr>
<th>Company</th>
<th>Phone/Website</th>
<th>Asset/Non-Asset</th>
<th>Areas Served</th>
<th>Markets Served</th>
<th>Logistics Services</th>
<th>Transportation Services</th>
<th>Special Services</th>
<th>Technology Services</th>
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<tbody>
<tr>
<td>Rakuten Super Logistics</td>
<td>866-955-7793</td>
<td>rakutensl.com</td>
<td>Both</td>
<td>E-Commerce, Retail, Wholesale, Transportation</td>
<td>Global Trade Svcs, Inbound Logistics, Inventory Mgmt</td>
<td>E-Commerce, Pick/Pack, Subassembly, Crossdock, Transload, VMI, Fulfillment</td>
<td>Import/Export/Customs, Consulting</td>
<td>EDI, ERP Integration, TMS, Visibility, RFID, WMS</td>
</tr>
</tbody>
</table>

**Technology Services:**
- CRM/SRM: Customer/Supplier Relationship Mgmt
- DCC: Dedicated Contract Carriage
- FTZ: Foreign Trade Zone
- GTM: Global Trade Management
- IoT/IoT: Internet of Things/Industrial Internet of Things
- LLP: Lead Logistics Provider
- LTL: Less Than Truckload
- TL: Truckload
- VMI: Vendor Managed Inventory
- WMS: Warehouse Managed System
**ROAR Logistics**  
716-983-7878 | roarlogistics.com

- **Asset/Non-Asset**: Non-asset  
- **Areas Served**: Global, US/Canada/Mexico  
- **Markets Served**: Manufacturing, Retail, Wholesale, Services/Government, Transportation  
- **Logistics Services**: Global Trade Svcs, Inbound Logistics  
- **Warehousing Services**: Pick/Pack, Subassembly, Crossdock, Transload, Fulfillment  
- **Transportation Services**: LTL, TL, Intermodal, Ocean  
- **Special Services**: Import/Export/Customs, Consulting  
- **Technology Services**: EDI, Optimization, TMS

**Romark Logistics**  
908-789-2800 | romarklogistics.com

- **Asset/Non-Asset**: Both  
- **Areas Served**: US only  
- **Markets Served**: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation  
- **Logistics Services**: LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Mgmt, Vendor Mgmt, Shared Svcs  
- **Warehousing Services**: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment  
- **Transportation Services**: Small Package, Air, LTL, TL, Intermodal, Ocean, Rail, Bulk, DCC, Fleet Acquisition, Equipment/Drivers, Final Mile/White Glove  
- **Special Services**: Direct to Store, Import/Export/Customs, Reverse Logistics/PLM, Consulting, Labor Mgmt, Sustainability  
- **Technology Services**: CRM/SMR, EDI, ERP Integration, Optimization, Predictive Analytics, Supply Chain Design, IoT/IoT Enablement, TMS, Visibility, WMS

**RRD Logistics Solutions**  
877-744-3818 | dls-www.com

- **Asset/Non-Asset**: Non-asset  
- **Areas Served**: Global, US/Canada/Mexico  
- **Markets Served**: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation  
- **Logistics Services**: LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Logistics Process Reengineering, Vendor Mgmt, Shared Svcs  
- **Warehousing Services**: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment  
- **Transportation Services**: Small Package, Air, LTL, TL, Intermodal, Ocean, Rail, DCC, Final Mile/White Glove  
- **Special Services**: Direct to Store, Direct to Home, FTZ, Import/Export/Customs, Reverse Logistics/PLM, Consulting, Sustainability  
- **Technology Services**: CRM/SMR, EDI, GTM, Optimization, Predictive Analytics, Supply Chain Design, IoT/IoT Enablement, TMS, Visibility, RFID, WMS

**Ruan**  
866-782-6669 | ruan.com

- **Asset/Non-Asset**: Both  
- **Areas Served**: US/Canada/Mexico  
- **Markets Served**: Manufacturing, E-Commerce, Retail, Transportation  
- **Logistics Services**: Integrated Logistics, JIT, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Mgmt, Vendor Mgmt, Shared Svcs  
- **Warehousing Services**: Pick/Pack, Subassembly, Crossdock, Site Selection, Transload, Fulfillment  
- **Transportation Services**: Small Package, Air, LTL, TL, Intermodal, Rail, Bulk, DCC, Fleet Acquisition, Equipment/Drivers, Final Mile/White Glove  
- **Special Services**: Direct to Store, Import/Export/Customs, Reverse Logistics/PLM, Marketing/Customer Svc/Call Center, Security Analysis, Contingency/Crisis Planning, Consulting, Labor Mgmt, Sustainability  
- **Technology Services**: CRM/SMR, EDI, ERP Integration, Optimization, Predictive Analytics, Supply Chain Design, IoT/IoT Enablement, TMS, Visibility, RFID, WMS

**Saddle Creek Logistics**  
888-878-1177 | sclogistics.com

- **Asset/Non-Asset**: Both  
- **Areas Served**: US/Canada/Mexico  
- **Markets Served**: Manufacturing, E-Commerce, Retail, Wholesale, Transportation  
- **Logistics Services**: LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Mgmt, Vendor Mgmt, Shared Svcs  
- **Warehousing Services**: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment  
- **Transportation Services**: Small Package, Air, LTL, TL, Intermodal, Rail, DCC

**Ryder**  
305-500-3161 | ryder.com

- **Asset/Non-Asset**: Asset  
- **Areas Served**: Global, US/Canada/Mexico  
- **Markets Served**: Manufacturing, E-Commerce, Retail, Transportation  
- **Logistics Services**: LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Mgmt, Vendor Mgmt, Shared Svcs  
- **Warehousing Services**: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment  
- **Transportation Services**: LTL, TL, Intermodal, Bulk, DCC, Fleet Acquisition, Equipment/Drivers, Final Mile/White Glove  
- **Special Services**: Direct to Store, Direct to Home, FTZ, Import/Export/Customs, Reverse Logistics/PLM, Marketing/PlM, Consulting, Labor Mgmt, Sustainability  
- **Technology Services**: CRM/SMR, EDI, GTM, Optimization, Predictive Analytics, Supply Chain Design, IoT/IoT Enablement, TMS, Visibility, RFID, WMS
Schneider
920-592-4200 | schneider.com

Asset/Non-Asset: Both
Areas Served: Global
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Mgmt, Vendor Mgmt, Shared Svcs
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment
Transportation Services: Small Package, Air, LTL, TL, Intermodal, Ocean, Rail, Bulk, DCC, Fleet Acquisition, Equipment/Drivers, Final Mile/White Glove
Special Services: Direct to Store, Direct to Home, FTZ, Import/Export/Custons, Reverse Logistics/PLM, Marketing/Customer Svc/Call Center, Security Analysis, Contingency/Crisis Planning, Consulting, Sustainability
Technology Services: CRM/SRM, EDI, GTM, Optimization, Predictive Analytics, Supply Chain Design, IoT/IoT Enablement, TMS, Visibility, RFID, WMS

SEKO Logistics
630-919-4800 | sekologistics.com

Asset/Non-Asset: Both
Areas Served: Global
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Logistics Process Reengineering, Inventory Mgmt, Vendor Mgmt, Shared Svcs
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Transload, VMI, Fulfillment
Transportation Services: Small Package, Air, LTL, TL, Intermodal, Ocean, Rail, Final Mile/White Glove
Special Services: Direct to Store, Direct to Home, FTZ, Import/Export/Custons, Reverse Logistics/PLM, Marketing/Customer Svc/Call Center, Global Expansion, Contingency/Crisis Planning, Consulting, Sustainability
Technology Services: EDI, ERP Integration, GTM, Optimization, Predictive Analytics, Supply Chain Design, IoT/IoT Enablement, TMS, Visibility, WMS

Shippers Group
678-981-3577 | shipperswarehouse.com

Asset/Non-Asset: Both
Areas Served: US only
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Logistics Process Reengineering, Inventory Mgmt, Vendor Mgmt, Shared Svcs
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment
Transportation Services: Small Package, LTL, TL, Intermodal, Rail, DCC, Final Mile/White Glove
Special Services: Direct to Store, Direct to Home, Import/Export/Custons, Reverse Logistics/PLM, Consulting, Labor Mgmt, Sustainability
Technology Services: CRM/SRM, EDI, ERP Integration, Optimization, IoT/IoT Enablement, TMS, Visibility, RFID, WMS

SEKO Logistics
630-919-4800 | sekologistics.com

Asset/Non-Asset: Both
Areas Served: Global
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Logistics Process Reengineering, Inventory Mgmt, Vendor Mgmt, Shared Svcs
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Transload, VMI, Fulfillment
Transportation Services: Small Package, Air, LTL, TL, Intermodal, Ocean, Rail, Final Mile/White Glove
Special Services: Direct to Store, Direct to Home, FTZ, Import/Export/Custons, Reverse Logistics/PLM, Marketing/Customer Svc/Call Center, Global Expansion, Contingency/Crisis Planning, Consulting, Sustainability
Technology Services: EDI, ERP Integration, GTM, Optimization, Predictive Analytics, Supply Chain Design, IoT/IoT Enablement, TMS, Visibility, WMS

Sunset Transportation
314-756-8580 | sunsettrans.com

Asset/Non-Asset: Non-asset
Areas Served: Global, US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Mgmt, Vendor Mgmt
Warehousing Services: Crossdock, Site Selection, Transload, VMI
Transportation Services: Small Package, Air, LTL, TL, Intermodal, Ocean, Rail, Final Mile/White Glove
Special Services: Direct to Store, Direct to Home, FTZ, Import/Export/Custons, Reverse Logistics/PLM, Marketing/Customer Svc/Call Center, Global Expansion, Security Analysis, Contingency/Crisis Planning, Consulting, Labor Mgmt, Sustainability
Technology Services: CRM/SRM, EDI, ERP Integration, GTM, Optimization, Predictive Analytics, Supply Chain Design, IoT/IoT Enablement, TMS, Visibility, RFID, WMS

Syfan Logistics
855-287-8485 | syfanlogistics.com

Asset/Non-Asset: Both
Areas Served: US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: JIT, Inbound Logistics
Transportation Services: Small Package, Air, LTL, TL, Intermodal, Rail, Bulk, DCC, Fleet Acquisition, Equipment/Drivers
Special Services: Consulting
Technology Services: EDI, Optimization, TMS, Visibility
Use the 3PL Decision Support Tool
Search on any of these data points to match your requirements to the Top 100: bit.ly/3PL-DST

Syncreon
248-377-4700 | syncreon.com

Asset/Non-Asset: Non-asset
Areas Served: Global
Markets Served: Manufacturing, E-Commerce, Retail, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, Logistics Process Reengineering, Inventory Mgmt, Vendor Mgmt, Shared Svcs
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment

Transplace
866-413-9266 | transplace.com

Asset/Non-Asset: Non-asset
Areas Served: US/Canada/Mexico
Markets Served: Manufacturing, Retail, Wholesale, Gov’t, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Vendor Mgmt, Shared Svcs
Warehousing Services: Pick/Pack, Subassembly, Crossdock, Transload, VMI
Transportation Services: Small Package, LTL, TL, Final Mile/White Glove
Special Services: FTZ, Import/Export/Cust, Contingency/Crisis Planning, Consulting, Sustainability
Technology Services: EDI, GTM, Optimization, Predictive Analytics, Supply Chain Design, TMS, WMS

Taylored Services
844-746-4833 | tayloredservices.com

Asset/Non-Asset: Both
Areas Served: US/Canada/Mexico
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Transportation
Logistics Services: LLP/4PL, Inbound Logistics
Warehousing Services: Pick/Pack, Subassembly, DC Mgmt, Transload, VMI, Fulfillment, X-dock
Transportation Services: LTL, TL, Intermodal, Ocean, Rail
Special Services: Direct to Store/Home, Reverse/PLM, Mktg/Customer Svc, Consulting, Labor Mgmt
Technology Services: WMS

Tucker Company Worldwide
856-317-9600 | tuckercompany.com

Asset/Non-Asset: Non-asset
Areas Served: Global, US/Canada/Mexico
Markets Served: Mfg, E-Commerce, Retail, Wholesale, Gov’t, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, Logistics Process Reengineering, Vendor Mgmt
Warehousing Services: Crossdock, Site Selection, Transload
Transportation Services: Air, LTL, TL, Intermodal, Ocean, Rail, Bulk, DCC, Equipment/Drivers, Final Mile/White Glove
Special Services: Direct to Store, Reverse/PLM, Security Analysis, Contingency Plans, Consulting
Technology Services: EDI, ERP, TMS, Visibility

Transportation Insight
828-485-5000 | transportationinsight.com

Asset/Non-Asset: Non-asset
Areas Served: Global
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Global Trade Svcs, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Mgmt, Vendor Mgmt, Shared Svcs
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment
Transportation Services: Small Package, Air, LTL, TL, Intermodal, Ocean, Rail, Final Mile/White Glove
Special Services: Direct to Store/Home, FTZ, Import/Export/Cust, Contingency/Crisis Planning, Consulting, Sustainability
Technology Services: EDI, GTM, Optimization, Predictive Analytics, Supply Chain Design, TMS, Visibility

• Inbound Logistics
• Transportation Management System
• Vendor Managed Inventory
• Warehouse Management System
<table>
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<tr>
<th>Company</th>
<th>Contact Information</th>
<th>Asset/Non-Asset</th>
<th>Areas Served</th>
<th>Markets Served</th>
<th>Logistics Services</th>
<th>Warehousing Services</th>
<th>Transportation Services</th>
<th>Special Services</th>
<th>Technology Services</th>
</tr>
</thead>
</table>

**Special Services:**
- Direct to Store
- Direct to Home
- FTZ, Import/Export/Customer Service/Call Center
- Global Expansion
- Contingency/Crisis Planning
- Consulting

**Technology Services:**
- CRM/CRM
- EDI
- ERP
- Optimization
- Predictive Analytics
- Supply Chain Design
- TMS
- Visibility
- WMS

**Acronyms:**
- **CRM/CRM:** Customer/Supplier Relationship Management
- **DCC:** Dedicated Contract Carriage
- **FTZ:** Foreign Trade Zone
- **GTM:** Global Trade Management
- **LLP:** Lead Logistics Provider
- **LTL:** Less Than Truckload
- **TL:** Truckload
- **TMS:** Transportation Management System
- **VMI:** Vendor Managed Inventory
- **WMS:** Warehouse Management System
<table>
<thead>
<tr>
<th>Company Name</th>
<th>Phone Number</th>
<th>Website</th>
<th>Industry/Services</th>
</tr>
</thead>
</table>
| Veritiv      | 770-797-4734 | veritivcorp.com | Asset/Non-Asset: Both  
Areas Served: US/Canada/Mexico  
Markets Served: Transportation  
Logistics Services: Integrated Logistics, JIT, Inbound Logistics, Supply Chain Finance  
Warehousing Services: Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment  
Transportation Services: Small Package, LTL, TL, Intermodal, Rail, DCC  
Special Services: Direct to Store, Consulting, Sustainability  
Technology Services: CRM/SRM, EDI, ERP, Integration, Optimization, Predictive Analytics, Supply Chain Design, TMS, Visibility, WMS |
| Wagner Logistics | 816-421-3520 | wagnerlogistics.com | Asset/Non-Asset: Both  
Areas Served: US only  
Markets Served: E Commerce, Retail, Wholesale, Transportation  
Logistics Services: Integrated Logistics, Inbound Logistics, Inventory Mgmt  
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, Site Selection, Transload  
Transportation Services: Small Package, LTL, TL, Intermodal, DCC, Equipment/Drivers  
Special Services: Direct to Home, Reverse Logistics/PLM, Consulting, Labor Mgmt  
Technology Services: CRM/SRM, EDI, TMS, Visibility, WMS |
| WSI (Warehouse Specialists, LLC) | 920-831-3700 | wsinc.com | Asset/Non-Asset: Asset  
Areas Served: US only  
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation  
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Global Trade Svcvs, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Mgmt, Vendor Mgmt, Shared Svcvs  
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment  
Transportation Services: Small Package, Air, LTL, Intermodal, Ocean, Rail, Bulk, DCC, Fleet Acquisition, Equipment/Drivers, Final Mile/White Glove  
Special Services: Direct to Store, Direct to Home, FTZ, Import/Export/Custome,s, Reverse Logistics/PLM, Marketing/Customer Svcs/Call Center, Global Expansion, Security Analysis, Contingency/Crisis Planning, Consulting, Labor Mgmt, Sustainability  
Technology Services: CRM/SRM, EDI, ERP, Integration, GTM, Optimization, Predictive Analytics, Supply Chain Design, TMS, Visibility, RFID, WMS |
| Werner Logistics | 402-895-6640 | werner.com | Asset/Non-Asset: Asset  
Areas Served: Global, US/Canada/Mexico  
Markets Served: Manufacturing, Retail, Wholesale, Transportation  
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Global Trade Svcvs, Inbound Logistics, Logistics Process Reengineering, Supply Chain Finance, Inventory Mgmt, Vendor Mgmt, Shared Svcvs  
Warehousing Services: Pick/Pack, Subassembly, Crossdock, Site Selection, Transload  
Transportation Services: Air, LTL, TL, Intermodal, Ocean, Rail, Bulk, DCC, Fleet Acquisition, Equipment/Drivers, Final Mile/White Glove  
Special Services: Direct to Store, Direct to Home, FTZ, Import/Export/Customs, Reverse Logistics/PLM, Global Expansion, Contingency/Crisis Planning, Consulting, Sustainability  
Technology Services: CRM/SRM, EDI, Optimization, Predictive Analytics, Supply Chain Design, TMS, Visibility, WMS |
| Yusen Logistics (Americas) | 800-414-3895 | yusen-logistics.com | Asset/Non-Asset: Non-asset  
Areas Served: Global, US/Canada/Mexico  
Markets Served: Manufacturing, Retail, Wholesale, Services/Government, Transportation  
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Inbound Logistics, Logistics Process Reengineering, SC Finance, Inventory Mgmt, Vendor Mgmt, Shared Svcvs  
Warehousing Services: Pick/Pack, Subassembly, Crossdock, Transload, VMI, Fulfillment  
Transportation Services: Air, LTL, TL, Intermodal, Ocean, Rail, Bulk  
Special Services: Direct to Store/to Home, FTZ, Im/Ex/Custome, s, Reverse Logistics/PLM, Marketing/Customer Svcs/Call Center, Global Expansion, Security Analysis, Contingency/Crisis Planning, Consulting, Labor Mgmt, Sustainability  
Technology Services: EDI, GTM, Optimization, Supply Chain Design, TMS, Visibility, RFID, WMS |
| XPO Logistics | 844-742-5976 | xpo.com | Asset/Non-Asset: Both  
Areas Served: Global  
Markets Served: Manufacturing, E-Commerce, Retail, Wholesale, Services/Government, Transportation  
Logistics Services: LLP/4PL, Integrated Logistics, JIT, Global Trade, Inbound Logistics, Logistics Process Reengineering, SC Finance, Inventory Mgmt, Vendor Mgmt, Shared Svcvs  
Warehousing Services: E-Commerce, Pick/Pack, Subassembly, Crossdock, DC Mgmt, Site Selection, Transload, VMI, Fulfillment  
Transportation Services: Small Package, Air, LTL, TL, Intermodal, Ocean, Rail, Bulk, DCC, Equipment/Drivers, Final Mile/White Glove  
Special Services: Direct to Store/to Home, FTZ, Im/Ex/Custome, s, Reverse Logistics/PLM, MKtg/ Customer Svcs/Call Center, Global Expansion, Security Analysis, Contingency/Crisis Planning, Consulting, Labor Mgmt, Sustainability  
Technology Services: CRM/SRM, EDI, ERP, Integration, GTM, Optimization, Predictive Analytics, Supply Chain Design, IoT/IOT/Enbalement, TMS, Visibility, RFID, WMS |
From truckload capacity constraints to the intricacies of trade compliance, the global supply chain presents shippers with an ever-shifting set of logistics conundrums. That’s when they turn to the experts: third-party logistics (3PL) providers.

Logistics is what 3PLs do. By handling a portion or all of a company’s transportation and logistics operations, 3PLs help shippers deal with a complicated and essential part of their business. When companies know their supply chain is in competent hands, they’re free to focus on what they do best—customer service, production, and profitability.

Each year, the Inbound Logistics Readers’ Choice Top 10 3PL Excellence survey gives shippers the chance to give a shout-out to providers that have taken on so much of their load.

Approximately 13,000 voters responded to the 2018 survey and detailed the hallmarks of white-glove service: attentiveness, reliability, flexibility, and ability to execute.

Survey Says
With such a diverse and robust sampling of industries and job titles giving feedback, Inbound Logistics’ annual survey provides a widely varied analysis of today’s global supply chain.

From procurement to transportation management, manufacturing to retail, shippers from all links of the supply chain across 55 different countries chimed in, including supply chain decision-makers from household names such as Amazon, Apple, Ford Motor Company, General Electric, Hershey, IKEA, Kimberly-Clark, Pfizer, Starbucks, Target, Toyota, Walmart, and Unilever.

Those companies spend millions on transportation and logistics services each year from logistics providers like those honored here. (See About the Survey Respondents on page 116 and Vote of Thanks on page 124 for more background on this year’s voters.)

With 2017 bringing extreme weather events and 2018 ushering in global trade tensions, 3PLs need to remain reliable to ensure seamless and solvent supply chains. The most laudable providers offer experience, innovation, technology solutions, and the global connections necessary to keep shipments moving.

Service Reigns
Overall, shippers prioritize service—75 percent of survey respondents rate service as more important than price. Meanwhile, only 25 percent say price is their main concern. Forty-five percent rate poor customer service as the reason 3PL partnerships fail.

Year after year, the IL 3PL survey reveals the pivotal role customer service plays in shipper supply chains. The best partnerships are not always the cheapest, but they get the job done every time.

AND THE WINNERS ARE...

1. Echo
2. Transplace
3. J.B. Hunt
4. SEKO
5. Werner
6. C.H. Robinson
7. Kenco
8. Penske TIE
8. XPO
9. GlobalTranz TIE
9. Unyson
10. Sunset
ONES TO WATCH
These 3PLs did not receive enough votes to place on this year’s Top 10 list, but they have a large following among our readers.

■ Allen Lund
■ Amazon – FBA
■ Coyote
■ DHL
■ Dupré
■ OIA
■ PLS
■ Ryder
■ Saddle Creek
■ Schneider
■ Uber
■ Unishippers
■ Yusen

WHAT IS MORE IMPORTANT?

Service  75%
Price  25%

WHAT IS THE #1 REASON 3PL RELATIONSHIPS FAIL?*

Poor customer service  45%
Failed expectations  30%
Cost  10%
More competitive options  7%
Loss of control  7%
Cultural dissimilarities  1%

*Note: Some respondents selected multiple answers.

Source: IL Top 10 3PL survey

ABOUT THE SURVEY RESPONDENTS

FUNCTION

Logistics/distribution  34%
Corporate  30%
Supply chain/purchasing  15%
Transportation management  12%
Operations  9%

INDUSTRY

Retail/e-commerce/wholesale  47%
Manufacturing  39%
Services  14%

ANNUAL TRANSPORT/LOGISTICS SPEND

$10-$49 million  39%
More than $50 million  26%
$1-$10 million  22%
Less than $1 million  13%

SERVICES READERS BUY

Motor freight (TL/LTL)  83%
Third-party logistics (3PL), contract logistics  72%
Small package delivery, expedited freight, express services  66%
Warehousing & DC services  66%
Supply chain technology, software/systems  56%
Rail, rail intermodal  53%
Air freight  49%
Intl. shipping, freight forwarding  49%
Ocean, ocean intermodal  44%
Materials handling systems, equipment, forklifts  35%
Site, port, or facility selection  30%
Fleet operations, dedicated contract carriage  25%
Transportation equipment  20%
Packaging/labeling systems  9%

IN THEIR OWN WORDS

“A Sampling of Reader Comments

“Sunset handles our needs, getting the best prices and smoothly getting our elevators shipped from manufacturers.”  - Advantage Elevator

“GlobalTranz is on top of everything. Manufacturing a commodity product means I need to be competitive all the time. GlobalTranz is willing to work with me on price when necessary, keep me up to date when loads are time sensitive, and the whole team is just a blast to work with.”  - Belco Forest Products

“Kenco is an excellent supply chain partner and very customer and patient focused.”  - Bracco Diagnostics Inc.

“J.B. Hunt is always on top of its game, offering flexibility and great communication.”  - Branded Spirits USA

“C.H. Robinson has gone way above and beyond helping me figure out logistics. Every single part of C.H. Robinson has been a delight to work with, and as my company grows, it will be in part because they took the time to help me in my first days. C.H. Robinson has treated me like gold.”  - Equiventurous LLC

“Echo is my number one. If there is a problem they handle it from start to finish; they file all claims and disputes for us. We never have to touch a thing. We provide them with the information, and their reps go to bat for us. It is great to know they are always in our corner.”  - GMG Products LLC

“Werner always meets or exceeds our demands.”  - Kyrox
Echo Global Logistics

WHY THEY WON: At Echo, service and technology combine to create a leading 3PL. The logistics sector is on an impressive technology growth trajectory, and Echo has remained at the forefront of this growth with its increased technology investment and ongoing innovation.

“Our strong client partnerships helped us evolve our offerings by designing unique solutions to address their challenging and ever-changing needs,” says Doug Waggoner, chairman of the board of directors and chief executive officer. “This helps differentiate us in the marketplace and allows us to build stronger relationships with our customers.”

Austin Ryan, logistics manager at Stonecrop Technologies, praises the 3PL for being a reliable partner. “ Transparency and the desire to drive constant improvement are keys to any successful partnership, and you’ll get both with Echo. Their ability to apply data-driven analytics to develop overall strategic initiatives is invaluable, and as our company has continued to grow, Echo has continued to excel.”

Customers commend Echo for its stellar customer service, communication, and competitive rates. “Our mission is to exceed client expectations and be the first choice for carrier partners,” says Waggoner. “The transportation sector is a highly competitive, rapidly expanding industry, where our employees’ experience, combined with our extensive network and proprietary technology, help us deliver unrivaled results.”

Frank McGuigan
CEO

Transplace

WHY THEY WON: Transplace leverages its deep vertical expertise, scale, and proprietary technology to deliver on the promise of strong execution and value delivery to the community of shippers that move more than $7.5-billion worth of freight through its logistics platform annually.

“Sonoco selected Transplace because of its scale, strong engineering capabilities, and knowledge of the North American freight network,” says Richard Wynne, global sourcing director at Sonoco. “The partnership has added significant value to our organization.”

“We are a tireless advocate for shippers, working closely not only to ensure that their logistics networks are optimized to perform at the highest possible service level with the lowest possible landed cost, but also to be a partner in continuous improvement and innovation, so that their networks evolve to meet the ever-increasing demands of their customers,” says Transplace CEO Frank McGuigan.

The 3PL recognizes challenges the shipping community faces with evolving consumer buying patterns, a greater need for visibility, and velocity in their networks.

“The next generation of network management is upon us, and shippers need objective, transparent partners that bring the industry’s best technology and expertise to lead them through these changing times,” says McGuigan.

Doug Waggoner
Chairman and CEO

Frank McGuigan
CEO

CLIENT ROSTER:
ACTION GYPSUM SUPPLY
ARCHWAY
CHOLULA HOT SAUCE
CULLIGAN INTERNATIONAL
GREENHECK
JOHNSTONE SUPPLY
MONSTER BEVERAGE
STONECROP

CLIENT ROSTER:
BAKER HUGHES
BASF
NESTLÉ WATERS
DEL MONTE
BORG WARNER
CALUMET
CAMPBELL SOUP
CUMMINS
HUHTAMAKI
USG CORPORATION
J.B. Hunt Transport Services

WHY THEY WON: J.B. Hunt forges long-term relationships with customers and includes supply chain management as an integral part of its strategy. The 3PL helps shippers drive out cost and adds value and functionality.

“Today’s supply chain customers are adapting to the growing expectations of their consumers. J.B. Hunt customers expect full visibility, shorter delivery windows, and a seamless customer experience,” says Shelley Simpson, executive vice president and chief commercial officer. “They need actionable, real-time data and reliable capacity from a company they can trust to get the job done.”

Utilizing an integrated, multimodal approach, the 3PL provides capacity-oriented solutions centered on delivering customers value and industry-leading service. The company’s technology solution, J.B. Hunt 360, has seen significant growth, as the company continues expanding its capabilities to provide shippers and carriers with a better, streamlined platform for doing business. Customers notice and praise the 3PL for its great service and communication, competitive rates, and dependability. “They are always on top of their game, offering flexibility and great communication,” a customer says.

On-time deliveries are another strong point for the 3PL. “J.B. Hunt takes care of our transportation needs and goes the extra mile to get carriers in on time,” says one customer. Another customer agrees, “They truly take ownership of the freight tendered to them and make sure containers are delivered within the timeline published.”

SEKO Logistics

WHY THEY WON: SEKO Logistics stands out because of its people, technology, proactive attitude, and attention to customer service. “Our global network provides the infrastructure to meet the growing global demands of our client base and, as a mid-sized and global 3PL, we are small enough to care, yet, we have a large enough network to scale,” says President and CEO James Gagne.

Customers praise the 3PL for its attention to detail and customer service. “With a robust plan for expansion, we want to have a relationship with a partner and carrier that can grow with us,” says Mason Jones, marketing director at TruGolf.

As consumer buying expectations rapidly change and disrupt traditional supply chains, SEKO has been successful by listening to its clients and continuing to develop omnichannel logistics and white-glove solutions that emphasize the customer experience and customer demand, rather than supply.

“At our core, we are a technology-enabled, demand chain management logistics provider,” says Gagne. “We believe the future is not solely comprised of being a one-stop shop logistics company with assets all over the world.

“It’s not about being everywhere,” he adds. “It’s about having the right people, partnerships, and technology to create the best client experience possible.”
Werner Logistics

WHY THEY WON: Werner Logistics is supported by leading-edge technology, experienced professionals, and an extensive global network to manage the shipping needs of customers.

“Werner Logistics was able to react to our problem quickly, helping us minimize the impact to our end customer,” says one customer. “When I contacted them, I had all the confidence they would provide solutions and options.”

The 3PL helps shippers manage supply chain costs using optimal modes, schedules, and its vast partner carrier network, in addition to its asset-based resources for a wide range of capacity solutions.

“Werner continues to support our customers with truckload services in the middle-mile segment of the home delivery business, utilizing our extensive asset-based capabilities,” says President and CEO Derek Leathers. “We support our own final-mile services network and those of our strategic partners with capacity and expedited services. This has been a fast-growing part of our asset division growth and we consider this a key advantage to our overall service offering.”

C.H. Robinson

WHY THEY WON: As supply chains grow in both size and complexity, transportation management technology is an important way C.H. Robinson helps shippers gain a competitive advantage and exceed its customers’ expectations.

“We have the largest pool of capacity in North America so we can match and manage the best carriers of all sizes to optimize the supply chain and ensure reliability for our customers,” says CEO John Wiehoff. “We continue to evolve our technology with an eye toward speed and efficiency—helping our people do more, think more, and solve more complex supply chain challenges.”

Customers praise the 3PL for its reliability, technology, and customer service. “Our C.H. Robinson team is consistently working with us to bring value-added solutions to our needs to better service our customers. We would not be leading the market if not for our CHR team,” says one LTL customer.

The 3PL is focusing on what the innovative supply chain of the future will look like, and recognizes it will take people, processes, and technology to meet current and future challenges.

“The ELD mandate, combined with an already tight capacity market, has really heightened reassessments of desirable freight and appropriate pricing,” says Wiehoff. “Organized and efficient loading and unloading times will become even more important.

“Both carriers and shippers are analyzing their networks and processes to identify and solve capacity shortages,” he adds. “C.H. Robinson has the largest pool of quality, reliable capacity in North America, with a network of more than 73,000 active contract drivers.”
Penske Logistics

WHY THEY WON: Penske Logistics finds new and improved ways to coordinate all aspects of customers’ supply chain service every day. “Penske Logistics provides us with the platform, technology, and execution we need to ensure world-class distribution services,” says one customer. “Truly, it has been a collaborative partnership since day one.”

Penske partners with customers to create solutions that help address critical business needs around trucking capacity, trucking and warehouse labor shortages, and leveraging technology investments across shippers’ enterprises to increase productivity and supply chain transparency. “A robust economy, low unemployment, and strong consumer and business confidence has created unprecedented demand for logistics and supply chain solutions,” says President Marc Althen.

“Close collaboration between shippers and logistics providers has never been more important to compete successfully in today’s demanding market,” he adds.
XPO Logistics

WHY THEY WON: XPO’s people, technology, assets, and expertise work together to help customers around the globe succeed. The 3PL empowers employees to deliver world-class customer service through its information technology. XPO’s global team of technologists understands how to drive innovation for customers’ benefit.

“We are willing to invest significant resources and capital to create mutually beneficial solutions,” says Ashfaque Chowdhury, president, supply chain—Americas and Asia Pacific. “In this era of rapid innovation, we continue to focus on technology to meet demand and overcome labor shortages.”

XPO works closely with customers to look at their entire supply chains, from point of origin to the end consumer. “We’ve invested significant resources in developing customized programs that deliver continuous measured cost savings and efficiency improvements for customers,” says Chowdhury.

XPO’s experience can help companies reach their end goals quickly and efficiently. “Companies leverage XPO’s scale, innovation, and expertise, as well as our global footprint,” says Chowdhury.

Customers commend the 3PL for going above and beyond. “XPO has proven to be a customer-centric organization, willing to do whatever it takes to meet our needs and expectations,” says Brad Morris, vice president of global logistics and fulfillment for Nu Skin.

Unyson

WHY THEY WON: New supply chain demands, including speed to market through multiple supply chain channels and the capacity to execute, provide unique challenges that Unyson specializes in. The 3PL’s holistic approach analyzes procedures and leverages technology to provide complete supply chain visibility, optimize processes, gain access to multi-modal capacity, and lower cost.

“Our partnership with Unyson has delivered value not only in terms of reducing our freight costs, but in meeting and exceeding our customers’ service requirements,” says Lindley Bennett, senior transportation manager at Massimo Zanetti Beverage Group. “By striving to fully understand our needs, the team they provide us with has increased the overall visibility of our logistics functions, helped manage costs, and driven continuous improvement initiatives that have helped us manage our business better.”

Unyson starts with each customer’s unique needs and creates a highly tailored solution that combines technology, operational excellence, and personal engagement.

“Over the past year, we have listened to the needs of our customers and reacted to that feedback by investing heavily in our technology,” says Chairman and CEO David Yeager. “Increased visibility, better access to capacity, and enhanced supply chain modeling are deliverables that we give to our customers to improve their supply chains.”
GlobalTranz

WHY THEY WON: GlobalTranz offers continuous improvement processes and robust technology platforms to manage freight demands and market shifts, and optimizes logistics with maximum visibility to satisfy buyers' increasing delivery expectations.

“GlobalTranz has differentiated itself through technology. Technology is embodied in our culture, how we execute, and the way we manage our relationships with our shipper customers, freight agents, carrier partners, and employees,” says Chairman and CEO Bob Farrell.

“We do everything through a technology lens. We create end-to-end freight management through a full range of systems integration options to seamlessly flow information between the supply chain of our customers and partners; all while leveraging the ubiquity of social media and other networking platforms.”

Customers compliment the 3PL’s reliability, customer service, and pricing. “GlobalTranz is our go-to any time freight needs to be moved,” says one customer. “Not only do they respond quickly to requests, but updates are communicated from the time freight leaves the dock to the time it’s delivered.”

Another customer adds: “Our partnership with GlobalTranz is key to seeing our commitment to excellence and on-time performance.”

Sunset Transportation

WHY THEY WON: Sunset Transportation puts customers first and works to perfect its approach to arranging logistics and freight. “We began our relationship with Sunset six years ago and the bond between our companies has matured and adapted in all the right ways,” says Brad Knechtel, vice president of materials at Hopkins Manufacturing Corp. “Sunset’s team has proven they are truly the right size fit for our logistics program; one they helped us design with flexibility and visibility to our entire supply chain.”

Communication is key when handling supply chain challenges and disruptions. “Our customers face many challenges and disruptors in the current market. As their partner, it is incumbent upon us to provide real-time actionable data and market trends to ensure they are cost competitive, the freight is on time and intact, and they are knowledgeable of any regulations that may affect their business or their customers’ business,” says COO Lindsey Graves. “We do this through a robust configurable dashboard platform and a comprehensive approach to account management and communication.”

Sunset says the key to its success is its exceptional customer service, and customers agree. “Sunset is always quick to take care of and answer any and all questions I have,” says one customer. “We have a great line of communication and receive excellent customer service.”
TO ALL WHO VOTED

Thank You

Who votes for the Top 10 3PL Excellence Award winners? Inbound Logistics readers do. Here’s a sampling of voters’ industries and company sizes—from leading corporations to SMBs. This year, more than 13,000 of you cast ballots and shared praise for the 3PLs that support your supply chain, logistics, and transportation operations, and keep your company globally competitive.