Every day brings us another day closer to the opening of the new and improved Panama Canal, and a landscape where shippers can reach any destination port they choose. Shipping lines are preparing for the Canal's opening with new fleets consisting of bigger, greener vessels.

After years of overcapacity and falling rates, ocean carriers are adjusting to a world of recovering markets and growing consumer bases. Whether that means expanding services and destinations, building new port relationships, or idling and scrapping vessels to balance capacity, they are doing what it takes to keep up with a changing world.

Inbound Logistics' annual Shipping Lines Directory provides an overview of the industry's major players, and what they are doing to continue offering valuable services in a changing landscape.



#### **Atlantic Container Line (ACL)**

800-ACL-1235 | www.aclcargo.com

PARENT COMPANY: Grimaldi Group

Since 1967, ACL has been a specialized transatlantic carrier of containers, project and oversized cargo, heavy equipment, and vehicles with the world's largest combination roll-on/ roll-off (RoRo) containerships (CONROs). Headquartered in Westfield, N.J., with offices throughout Europe and North America, ACL provides five weekly transatlantic sailings, and markets direct CONRO service under its parent company, Grimaldi Group, between the United States and West Africa. The company also offers service for non-containerized cargo from North America to the Mediterranean, Middle East, South Africa, Australia, and Asia.

**WEB TOOLS:** Booking and rate requests, express documentation.

**FLEET SIZE:** Five vessels operate in the core North Atlantic service, additional vessels are time-chartered to the Grimaldi Group.

**WHAT'S NEW:** In 2015, Atlantic Container Line will completely replace its current fleet of five G-3 vessels with new G-4 multipurpose, RoRo containerships. The G-4s will incorporate a totally new vessel design and expand ACL's capacity to handle containers, vehicles, oversized cargo, breakbulk, and project cargo.

#### APL

800-999-7733 | www.apl.com

PARENT COMPANY: NOL Group

SISTER COMPANY (LOGISTICS): APL Logistics

APL offers more than 95 weekly services that cover 165 ports, and provides container transportation and value-added supply chain management services internationally, including intermodal operations with state-of-the-art information technology, equipment, and e-commerce. Competitive transit times, service reliability, and commitment to sustainable global trade are hallmarks of the APL brand. With more than 160 years of experience, APL specializes in helping shippers grow their businesses – be it venturing into new territories or expanding in already developed markets.

**WEB TOOLS:** Electronic cargo booking and tracking; electronic bills of lading; connection with truckers via the Internet and mobile devices, enabling cargo pickup and delivery management.



FLEET SIZE: 106 vessels.

**CUSTOMER AWARDS:** 2014 Asian Freight & Supply Chain Awards Best Trans-Pacific Shipping Line; 2014 Port Metro Vancouver Blue Circle Award; 2014 U.S. Coast Guard Rear Admiral Richard E. Bennis Award for Excellence in Maritime Security; 2013 San Pedro Bay Ports Clean Air Action Plan Air Quality Award; 2013 Federal Maritime Commission Chairman's Environmental Award; 2013 U.S. Agriculture Transport Coalition Carrier of the Year; 2013 Asian Manufacturing Awards Best Cold Chain Logistics Provider; 2013 NETGEAR Distribution Partner Award; Top 100 3PL Providers; 2013 Barilla Pasta Carrier of the Year.

**WHAT'S NEW:** APL has completed its 34-containership fleet renewal program. Ranging from 9,200 TEUs to 14,000 TEUs, these ships rank among the industry's most fuel-efficient and are equipped for optimal environmental performance. The new vessels replace older models in APL's fleet.

#### Bahri

#### 410-625-7000 | www.bahri.sa

PARENT COMPANY: The National Shipping Company of Saudi Arabia (Bahri)



Formed in 1978, The National Shipping Company of Saudi Arabia (Bahri), Saudi Arabia's national carrier, offers ocean transportation services to meet the world's changing needs. Specializing in project cargo, breakbulk, RoRo, automobiles, and containers, Bahri connects economies to create prosperity. Six state-of-the-art RoRo/container vessels were contracted in 2011, with three already in service, to provide increased frequency and better transit times.

FLEET SIZE: Six vessels.

#### **China Shipping**

#### 888-712-7811 | www.chinashippingna.com

PARENT COMPANY: China Shipping Group Company

China Shipping offers container transportation and related services including storage, transshipment, Customs manifest filing, and intermodal on-carriage. Its 656,000-TEU fleet provides containerized freight transportation to 12 China base ports and most river ports along the Yangtze River, the Pearl River, and their branches. More than 40 international routes round out the liner's current service profile.

**WEB TOOLS:** Tracking/tracing, electronic data interchange (EDI), e-brochure, sailing schedules.

FLEET SIZE: 148 vessels.

**CUSTOMER AWARDS:** 2013 Ocean Carrier of the Year, Dollar Tree.

#### **CMA CGM**

#### 757-961-2100 | www.cma-cgm.com

LOGISTICS DIVISION: CMA CGM Logistics

CMA CGM, founded in 1978 by Jacques R. Saadé, provides regular service to 400 ports on more than 170 main shipping lines around the world. With a presence on all continents, and in 150 countries through its network of 650 agencies, CMA CGM employs 18,000 people and transports 10.5 million TEUs annually. The group offers a complete range of activities, including transport by sea, river, and rail. It also operates facilities in port, as well as logistics on land, to guarantee high-quality, door-to-door services.

**WEB TOOLS:** Interactive schedules; routing finder, including line services and voyage finder; quotation requests; tariffs; container tracking; bill of lading printing (draft, waybill, original bill of lading); and shipment details.

FLEET SIZE: 428 vessels.

**WHAT'S NEW:** CMA CGM has been investing in rail, inland waterway, and road haulage services, and strategic shipping terminals worldwide.



#### **COSCO Container Lines Americas**

800-242-7354 | www.cosco-usa.com

PARENT COMPANY: China Ocean Shipping Company (COSCO) COSCO maintains 85 representative offices in 49 countries around the world, and agencies in 1,000 cities in 160 countries. Cargo handling capabilities include 20-foot and 40-foot dry containers, refrigerated containers, flat-racks, open tops, high cube, and other specialized equipment.

**WEB TOOLS:** Automated 24/7 cargo tracking service, complete listing of services and schedules.

FLEET SIZE: 117 vessels.

**WHAT'S NEW:** Scheduling additions and revisions, and equipment improvements have resulted in faster transit times.



#### **Crowley**

800-CROWLEY | www.crowley.com

PARENT COMPANY: Crowley Maritime Corporation

LOGISTICS DIVISION: Crowley Logistics

Crowley Maritime Corporation, a privately held family- and employee-owned company established in 1892, provides marine solutions, and energy and logistics services in domestic and international markets. Liner services include containerized cargo, reefer, and breakbulk shipping; specialized speed-to-market apparel services; and transportation of heavy lift and over-dimensional items, along with rolling stock such as cars, trucks, buses, and construction equipment – all with company-owned specialty equipment and lift-on/lift-off (LoLo) and RoRo vessels.

**WEB TOOLS:** Shipment tracking, sailing schedule, MyCrowley.com portal, tariff rate retrieval, inland rate table, online booking request, online freight payment, live chat.

FLEET SIZE: More than 200 vessels.

**CUSTOMER AWARDS:** Top Line Haul Performance, Payless ShoeSource; Logistics Excellence Award, Toyota; Marine Environmental Business of the Year Award, Seattle Maritime Festival.

WHAT'S NEW: Crowley began sourcing and shipping liquefied natural gas (LNG) in ISO tank containers to industrial customers in the Caribbean to produce cheaper, greener power. The company announced plans to build two LNG-powered container-Ro/Ro (CONRO) ships for use in U.S.-Puerto Rico trade. The new, fast ships, which are scheduled to come online in 2017, will be able to carry 2,400 TEUs plus several hundred automobiles in enclosed, weather-tight car decking.

#### **Evergreen Line**

201-761-3000 | www.evergreen-line.com

PARENT COMPANY: Evergreen Group

LOGISTICS DIVISION: Evergreen Shipping Agency (America)

Taiwan-based Evergreen was founded in 1968 by Group Chairman Dr. Yung-fa Chang, and commenced full container liner services in 1975. It has developed into a global carrier, operating an 850,000-TEU-capacity fleet and serving six continents.

**WEB TOOLS:** Integrated e-commerce services via Evergreen's ShipmentLink portal; enhanced e-reports available to all customers, with new functions including event-driven notification, tracking reports, and statistics to help manage and monitor shipments.

FLEET SIZE: 190 vessels.



#### **Hamburg Süd**

973-775-5300 | www.hamburgsud.com

PARENT COMPANY: The Oetker Group

Hamburg Süd specializes in containerized temperaturesensitive cargo shipping. Company services link North America, South America, Europe, the Mediterranean, Asia, India, Pakistan, and Australia/New Zealand.

**WEB TOOLS:** Cargo booking, tracking, and tracing. An app allows customers to access information about track and trace, and timetables.

FLEET SIZE: 174 vessels.

#### **Hanjin Shipping**

201-291-4600 | www.hanjin.com

PARENT COMPANY: Hanjin Shipping Holdings

Korean container carrier Hanjin Shipping operates 60 liner and tramper services around the globe, transporting more than 100 million tons of cargo annually. With 6,000 employees in 60 different countries and 230 branch offices,

Hanjin Shipping is building its global logistics network, which is also supported by the company's 13 dedicated terminals at the world's major hub ports and six inland logistics bases.

**WEB TOOLS:** Vessel and port schedules, booking tools, cargo tracking, reporting, rate and tariff information.

FLEET SIZE: 200 vessels.

**CUSTOMER AWARDS:** 2013 Ocean Carrier of the Year, Lowe's Companies Inc.



#### **Hapag-Lloyd**

#### 732-562-1800 | www.hapag-lloyd.com

PARENT COMPANY: City of Hamburg, Kühne Maritime, TUI, Signal Iduna, HSH Nordbank, an investor pool led by M.M. Warburg & Co., and HanseMerkur

Hapag-Lloyd provides more than 100 liner services, including U.S.-flagged services, to major world ports. The carrier operates 330 offices in 112 countries, and offers a container stock of more than 1.1 million TEUs of all types.

web Tools: Point-to-point schedule; schedule overview, download and subscription; tariffs, freight rates, inland rates, essential terms and local charges; booking requests; shipment overview listing; shipping instructions; sea waybill of lading download; detention and demurrage rules and regulations; track-and-trace by booking, container or bill of lading number; import overview with customs information; invoice copy download.

FLEET SIZE: 154 vessels.

CUSTOMER AWARDS: Data Quality Award on the GT Nexus Cloud Supply Chain Platform by GT Nexus Shipper Council; Chrysler's Logistics Supplier of the Year 2013; Eastman Chemical Excellence Award 2013; Alcoa's 2013 Ocean Carrier of the Year Award; Carrier Award 2013 Gold for Region Americas by Hellmann Worldwide Logistics; Whirlpool's Ocean Import Carrier of the Year Award; John Deere's Quality Service Award.

**WHAT'S NEW:** After the successful expansion of the G6 Alliance to all East-West trade lanes, Hapag-Lloyd now offers more than 20 transpacific services with comprehensive port coverage and competitive transit times.

#### **Horizon Lines**

#### 877-678-7447 | www.horizonlines.com

PARENT COMPANY: Horizon Lines Inc.

LOGISTICS DIVISION: Horizon Logistics LLC

Horizon Lines is a domestic ocean shipping and integrated logistics company comprised of two primary operating subsidiaries. Horizon Lines LLC operates a fleet of 13 U.S.-flagged containerships and five port terminals linking the continental United States with Alaska, Hawaii, and Puerto Rico. Horizon Logistics LLC offers customized logistics solutions to shippers from a suite of transportation and distribution management services, information technology developed by Horizon Services Group, and intermodal trucking and warehousing services provided by Sea-Logix.

**WEB TOOLS:** Booking, track-and-trace, payment applications that allow shippers to create customized reporting, event notification, and e-mail or threshold activity alerts.

FLEET SIZE: 13 vessels.

**CUSTOMER AWARDS:** 2013 Platinum Carrier Award, Lowe's Home Improvement.



#### **Hyundai Merchant Marine (HMM)**

#### 877-7-HYUNDAI | www.hmm21.com

LOGISTICS DIVISION: Hyundai Glovis, specializing in auto logistics HMM's worldwide network of supply chain services encompasses more than 45 sea routes to more than 120 ports of call, enabling strategic collaboration with the world's major ocean transportation products and logistics services consumers.

**WEB TOOLS:** Track-and-trace, booking, bill of lading, vessel schedules, customer reports, EDI, rates/tariffs, *HMM21 Mobile*.

FLEET SIZE: 61 vessels.



#### **Intermarine**

#### 800-229-8701 | www.intermarineusa.com

PARENT COMPANY: Intermarine LLC

Houston-based Intermarine provides worldwide ocean transport and inland heavy-haul services for breakbulk, specialized project, and heavy-lift cargo. The company operates offices worldwide.

**WEB TOOLS:** Company information, rate quotes, weekly sailing schedules.

FLEET SIZE: 45 vessels.

**WHAT'S NEW:** Intermarine is adding 15 new vessels to its fleet. The first ship is expected to enter service in 2015 and deliver over a two-year period.

#### "K" Line America

#### 804-560-3600 | www.kline.com

PARENT COMPANY: Kawasaki Kisen Kaisha Ltd.

"K" Line offers multiple fixed-day sailings between the Pacific Northwest, Pacific Southwest, and the Pacific Rim, and five all-water services between the U.S. East Coast and the Far East via the Panama Canal, as well as weekly fixed-day services between the North American East Coast and Europe or India/Pakistan.

WEB TOOLS: Global route planner.

FLEET SIZE: 449 vessels

**CUSTOMER AWARDS:** 2012 Green Flag Award, Port of Long Beach; President's Award for Logistics Excellence – Import Marine, Toyota Logistics Services.

WHAT'S NEW: A new service was added between Japan and the Philippines, Vietnam, Singapore, and Indonesia, and another between China, Taiwan, Hong Kong, Singapore, Malaysia, and South Africa. Also, five new-generation, eco-friendly, ultralarge container vessels will go into service in 2015.

#### **Maersk Line**

#### 800-321-8807 | www.maerskline.com

PARENT COMPANY: Maersk Group

Founded in 1904, Maersk Line is a global transportation partner providing a range of services that support customer success. At the company's core is a strong heritage of uprightness, constant care, and innovation.



**WEB TOOLS:** Shipment planning and processing; shipping instructions; estimated time-of-arrival notifications; electronic invoices, disputes, statements, payments, and rates; bill of lading viewing/printing; sailing schedules; track and trace.

**FLEET SIZE:** More than 600 vessels.

**CUSTOMER AWARDS:** 2014 Quest for Quality award.

**WHAT'S NEW:** Maersk's new Customer Charter promises dedication to delivering greater value and productivity to customers' global supply chains by improving booking, documentation and invoice dispute resolution turn-times; arrival notice timeliness; invoice and documentation accuracy; issue resolution; and phone accessibility.

#### **Matson Navigation Company**

800-4MATSON | www.matson.com

PARENT COMPANY: Matson Inc.

LOGISTICS DIVISION: Matson Logistics

Matson's transportation offerings span the globe from Shanghai to Savannah, and encompass everything from providing services to the island economies of Hawaii, Guam, and Micronesia to offering a premium, expedited service from China to Southern California.

**WEB TOOLS:** Booking, tracking, billing, account balances, container tracking, EDI.

FLEET SIZE: 17 vessels.

**WHAT'S NEW:** Matson's new China-Long Beach Express offers weekly service from Xiamen, Ningbo, and Shanghai to Southern California and other points in North America.

#### **MOL** (America)

800-449-7575 | www.MOLpower.com | CountOnMOL.com PARENT COMPANY: MOL Ltd. (Mitsui O.S.K. Lines)
CONSOLIDATION DIVISION: MOL Consolidation Services Ltd.
LOGISTICS DIVISION: MOL Logistics (U.S.A.) Inc.

MOL (America) Inc., MOL's wholly owned liner subsidiary in North America, employs approximately 400 transportation professionals in 12 sales offices throughout the United States.

**WEB TOOLS:** KPI reporting; online booking requests and shipping instructions; bill of lading searching, viewing, and printing; global shipment tracking; reports; sailing schedules.

FLEET SIZE: 922 vessels, including 114 containerships.

**WHAT'S NEW:** MOL makes continuous efforts to improve service quality and prove it with quantitative evidence. The company reports the results of key performance indicators such as vessel on-time performance, CO<sub>2</sub> emissions, documentation accuracy, and EDI uptime.

#### **Mediterranean Shipping Company**

212-764-4800 | www.msc.us | www.mscgva.ch

Founded in 1970, privately owned shipping line MSC operates 465 container vessels, with an intake capacity of more than 2.3 million TEUs. MSC serves six continents, with scheduled liner services calling 316 ports through 200 direct and combined weekly liner services. The company's worldwide coverage allows for rapid movement of goods through dedicated transshipment hubs.

**WEB TOOLS:** Track-and-trace, schedules, container specs.

FLEET SIZE: 465 vessels.

WHAT'S NEW: MSC introduced direct service between India and the U.S., and express service between Asia and West Africa.

#### **NYK Line**

#### 201-330-3000 | www.nykline.com

PARENT COMPANY: Nippon Yusen Kabushiki Kaisha LOGISTICS COMPANY: Yusen Logistics Co. Ltd. (YLK)

Founded in 1885, Nippon Yusen Kabushiki Kaisha (NYK Line) is a comprehensive global logistics group offering ocean, land, and air transportation services that draw on fleets of specialized vessels, trucks, warehouses, and aircraft.

**WEB TOOLS:** Bill of lading processing, bookings, customized reports, rate inquiries, shipment alerts and information.

**FLEET SIZE:** 846 major ocean vessels, including 126 containerships (includes semi-containerships).

**WHAT'S NEW:** Eight new 14,000-TEU containerships, featuring improved fuel efficiency and cargo loadability, are on order with delivery starting February 2016 through January 2018. The new vessels will be put into service in Asia and Europe as replacements for existing ships.



#### OOCL

#### 888-388-00CL | www.oocl.com

PARENT COMPANY: Orient Overseas (International) Ltd.

LOGISTICS DIVISION: OOCL Logistics Inc.

OOCL provides fully integrated logistics and containerized transportation services, with a network that encompasses Asia, Europe, North America, and Australasia.

**WEB TOOLS:** Advanced visibility and exception management.

FLEET SIZE: 100 vessels.

**CUSTOMER AWARDS:** Ranked the top carrier for 2014 in the Ocean Performance Survey conducted by the Agriculture Transportation Coalition.

WHAT'S NEW: In 2014, OOCL added Mexico and Brazil to its list of locations served. It also announced a China New Zealand service in cooperation with CMA CGM, China Shipping Container Lines, and Pacific International Lines. In addition to expanding OOCL Logistics in southern and eastern Europe, the carrier is strengthening services in Turkey and elsewhere in the Middle East.



#### **Safmarine Container Lines**

866-866-4723 | www.safmarine.com

PARENT COMPANY: A.P. Moller - Maersk Group

Shipping line Safmarine specializes in moving cargo to and from Africa, the Middle East, and the Indian Subcontinent.

**WEB TOOLS:** Sailing schedules, e-rates, e-booking, e-shipping instructions, electronic transport documentation and bill of lading printing, track-and-trace, alerts and notifications, transport certificates, arrival notices.

**CUSTOMER AWARDS:** Partner of the Year Award, UTi-Ansell.

#### **Sea Star Line**

904-855-1260 | 877-SSL-SHIP | www.seastarline.com PARENT COMPANY: TOTE Inc./Saltchuk

Headquartered in Jacksonville, Fla., Sea Star Line offers integrated transportation services to and from the United States, Puerto Rico, and the U.S. Virgin Islands. Sea Star's vessels are capable of simultaneous roll-on, roll-off and lift-on, lift-off. Company operations are certified to ISO 9001, ISO 14001, ISO 28000, and Green Office standards.

FLEET SIZE: Three vessels.

#### **Trailer Bridge**

800-554-1589 | www.trailerbridge.com

PARENT COMPANY: Trailer Bridge Inc.

Trailer Bridge provides multiple weekly U.S. flag sailings between Jacksonville, Fla., and San Juan, Puerto Rico; weekly sailings between Jacksonville and the Dominican Republic; and weekly inter-island service between Puerto Rico and the Dominican Republic. Its fleet consists of primarily 53-foot by 102-inch-wide high-cube equipment, and the company provides door-to-port service.

**WEB TOOLS:** Shipment tracking, customizable reports, booking, rate requests, sailing schedule.

FLEET SIZE: Seven vessels.

**WHAT'S NEW:** Trailer Bridge offers three 400-by-100-foot oceangoing barges for charter-hire for project work. The barges are U.S. flag and Jones Act qualified, and are designed for RoRo, float-on/float-off, breakbulk, and container cargoes.

#### **United Arab Shipping Company (UASC)**

908-272-0050 | www.uasc.net

UASC is a dry cargo carrier focused on serving the Arabian Gulf. The company offers a wide scope of services to the Arabian Gulf/Red Sea and Indian Subcontinent.

**WEB TOOLS:** Shipment tracking, bill of lading, sailing schedules.

FLEET SIZE: 56 vessels.

**WHAT'S NEW:** UASC has 17 new vessels on order – six 18,000 TEU and 11 14,000 TEU containerships. The vessels have been designed with a focus on cost efficiency and enhanced environmental friendliness.

#### Yang Ming (America) Corp.

201-222-8899 | yangming.com/english/asp/index.asp PARENT COMPANY: Yang Ming Marine Transport Corporation SUBSIDIARY COMPANIES: Kuang Ming Shipping Corp., Yes Logistics Corp., Kao Ming Container Terminal Corp.

Established in 1972, Yang Ming operates a comparatively young fleet of vessels with a 440,000-TEU operating capacity.

**WEB TOOLS:** Scheduling, vessel tracking, shipment track-and-trace, bill of lading processing, booking, EDI, and tariffs.

FLEET SIZE: 98 vessels.



#### **ZIM Integrated Shipping Services**

757-228-1300 | www.zim.com

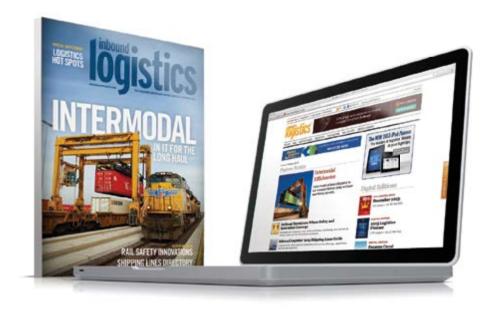
Established in 1945, ZIM's global shipping services cover all major international trade routes and are complemented by an extensive array of regional shipping lines, connected by 10 major hubs.

**WEB TOOLS:** Quote submissions, cargo tracing, vendor portals, and U.S. tracing status.

FLEET SIZE: 89 vessels.

**WHAT'S NEW:** ZIM is deploying 420 new 20-foot open-top containers, which will increase its open-top capacity by about 20 percent.

# A Perfect Match



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