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**Super Hub of the Southeast** 

# GCOISION Manufacturers and service providers

Manufacturers and service providers locating new or expanding operations in Georgia gain strategic business advantages, competitive efficiencies, and a whole lot more.

# Peaches, peanuts, Vidalia onions—Georgia brings a cornucopia to the table, and not just at meal time. For companies that operate in Georgia, the state lays out a grand feast of transportation and logistics assets all day, every day.

Resources for receiving, storing, and distributing goods are part of the reason *Site Selection* magazine awarded Georgia the number-one spot on its list of top state business climates in both 2013 and 2014. *Area Development* magazine and CNBC joined in on the accolades, both naming Georgia the nation's top place to do business in 2014.

Home to transportation giants such as UPS, Delta Air Lines, and Saia, plus

logistics software powerhouse Manhattan Associates, Georgia is also a major distribution hub. Walmart, Solo Cup, Kellogg's, Kimberly-Clark, Clorox, Walgreens, and Academy Sports+Outdoors are just a few of the companies to establish a large distribution presence in the state.

Georgia's logistics advantages start with its transportation network. The state's principal city, Atlanta, grew up around the end point of the Western and Atlantic Railroad. One of the city's early names, Terminus, refers to that landmark.

Today, Georgia is not so much a terminus as a center point from which roads, rail lines, and ocean and air routes radiate across the United States and around the world. Two interstate highways – I-75 and I-95 – connect Georgia with the southernmost and northernmost reaches of the United States. Another four interstates – I-16, I-20, I-59, and I-85 – put



MAKING THE GRADE. Atlanta is one of the "friendliest" cities in the country for small businesses, earning an A- in a survey of small business owners conducted for Thumbtack.com, and the Ewing Marion Kauffman Foundation.



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Georgia on a direct route to 15 states. Trucks hauling freight from Georgia on those highways reach 80 percent of the U.S. population within two days.

True to its heritage, Georgia remains a major rail transportation center, with 5,000 miles of track. Two Class I railroads – CSX and Norfolk Southern (NS) – operate there, along with 24 shortline carriers. Intermodal traffic makes the Atlanta area the second-largest inland port in the United States.

Georgia's Hartsfield-Jackson Atlanta International Airport, the busiest passenger airport in the world, is also the 10th-largest air cargo hub in North America. With three main cargo complexes, the airport houses 14 cargo-only carriers and two million feet of warehouse space for air cargo. Flights from Atlanta reach 80 percent of the U.S. market within two hours. The airport also offers direct flights to 75 destinations outside the United States.

#### The Power of the Ports

For companies that rely on maritime transportation, Georgia's Ports of Savannah and Brunswick – both owned and operated by the Georgia

Ports Authority (GPA) – exert a powerful attraction.

The fourth-busiest container port in the United States, the Port of Savannah offers 38 shipping services, the most at any port in the Southeast. Savannah's Garden City Terminal, which handles containerized and refrigerated cargo, is the largest single-terminal container operation in North America. Its Ocean Terminal provides dedicated capacity for breakbulk and Ro/Ro (roll-on/roll-off) cargo.

"The GPA's specialized operations – containerized goods at the Garden City Terminal, breakbulk at Ocean Terminal,

#### **Prime Logistics Location** Taking full advantage of its geographic location at the crossroads of north-south and east-west travel in North America, Georgia provides shippers easy access to a wealth of major interstates, AIR TRANSIT. Air freight can reach 80 percent of the U.S. rail networks, airports, and sea ports. Abundant warehousing market within two hours of leaving Atlanta. space rounds out the offerings, which add up to a convenient and efficient logistics sector. Seattle Boston Minneapolis San Francisco New York **INTERSTATES.** Georgia's Washington 118,777 miles of highway lead 4 HOURS 2 HOURS 1 HOUR more than one million trucks 3 HOURS **ATLANTA** across the state each week. Tampa ATHENS 20 20 **AUGUSTA** TRUCK TRANSIT. Within two days, cargo leaving Georgia by 85 truck can reach up to 80 percent of the U.S. market. MACON Seattle **COLUMBUS** 5 DAYS Boston Minneapolis **SAVANNAH** 3 DAYS San Francisco New York Washington 4 DAYS 2 DAYS 1 DAY **BRUNSWICK** Dallas Tampa •



#### In their own words

Georgia Ports Authority has been able to provide a single terminal in one location that allows us to go in and out of one spot – regardless of the carrier, regardless of the chassis, regardless of the dray provider – to come out in one seamless move. That sort of forward thinking by the Georgia Ports Authority has really provided us the opportunity to have that seamless execution. I'd probably call it best in class, as it relates to turn times and our drivers being able to come in and out in a pretty rapid manner.

Reade Kidd • Home Depot
 Director of International Logistics

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See why the fourth-largest retailer in America and fifth-largest in the world depends on the single-terminal advantage to import 20% of its U.S. freight through Savannah.

and Brunswick's three terminals specializing in breakbulk, bulk, and Ro/Ro - ensure expert and expedited handling in each cargo sector," says GPA Executive Director Curtis Foltz.

Shippers at the Port of Savannah enjoy quick, efficient connections to the domestic transportation network. "Garden City Terminal offers direct access to I-95 and

I-16 without city traffic congestion," says Foltz.

Both NS and CSX operate on-terminal in Savannah, with overnight service to Atlanta, Charlotte, Jacksonville, and Birmingham, two-day service to Memphis and Nashville, and three-day service to Chicago, Cincinnati, and Dallas.

Shippers gain a particular advantage

from the presence of two Class I railroads at the port. "Shippers get competitive rates, which they wouldn't if they had to deal with a carrier that has a monopoly or dominant market share," notes Trip Tollison, president and CEO of the Savannah Economic Development Authority (SEDA).

Shippers also benefit from the excellent balance between imports and exports at

### Syfan Logistics: Dedicated to Georgia

Jim Syfan, CEO of third-party logistics provider Syfan Logistics, discusses the company's long-term success in Georgia.

#### Q: Syfan Logistics has been an industry leader for decades. Can you describe some of the changes you have seen in Georgia in general, and in the logistics sector specifically?

A: The transportation logistics sector today is vastly different from when I started more than 40 years ago, and the reasons all revolve around technology. Paper systems and rotary dial phones are distant memories.

As fiber optic cable continues to expand to every corner of Georgia, communications are not only faster, but more transparent as well. GPS tracking systems allow shippers to pinpoint the status of their freight at any given minute. Email, texting, and social media keep us connected to our customers and drivers like never before. Meanwhile, the Internet and advanced software systems have allowed us to be more efficient while expanding the borders of our business operations and territory. Technology will never replace networking and relationships, but it sure has made it easier to stay in touch and in tune with our customers and partners.



Located in a bustling poultry-industry region of north Georgia, Syfan Logistics specializes in hauling time-sensitive, perishable food products.

#### Q: In 2014, you participated in a project at the Georgia **Center of Innovation** for Logistics to develop software that facilitates connections between logistics companies and manufacturers. Did that project come to fruition?

A: The project was started under Governor Sonny Perdue several years ago. When completed, the software project will connect logistics companies and manufacturers. The project is still under development, but continues to move forward. It is a massive undertaking, but it will be a huge benefit for transportation and business in

Georgia. I hope we will be closer to completion by the end of 2015.

#### **0**: As competition for site selection heats up around the United States, what can Georgia do to stay competitive?

A: We absolutely must continue to focus on enhancing our transportation infrastructure—our roads and bridges. Currently, the Georgia Motor Trucking Association is diligently working with our state legislators to produce an appropriate tax package that will address these needs and keep Georgia's transportation industry thriving.

We have had a few setbacks in recent years, primarily with the failure of a proposed transportation sales tax. It's hard to get voters excited about roads and bridges, but transportation infrastructure is vital to our state's economic well-being. We must not slip behind.

#### Q: What are the benefits for companies siting new distribution or fulfillment centers in Georgia?

A: Georgia is a transportation hub state for the Southeast, with excellent access to major transportation arteries—among the world's busiest ports along the coast in Savannah and Brunswick; one of the world's busiest airports in Atlanta; and a network of rail and interstate highways allowing easy access to any point in the country. In fact, Atlanta is one of the few U.S. cities where three major interstates converge. This is a tremendous advantage for any company that moves goods throughout the United States and the world. The whole world passes through our transportation doors and corridors.



the Port of Savannah. "We're currently at about a 50-50 ratio between containerships that come here full and leave full," Tollison says.

Geography also sets apart the Port of Savannah: of all the ports on the Eastern Seaboard, it's located the farthest west. Companies that import through Savannah, and then forward

dredge the outer harbor to 49 feet at low tide," says Foltz. A subsequent contract will deepen the inner harbor to 47 feet at low tide.

"The deeper water will enable the Port of Savannah to better serve the Super Post Panamax vessels that currently call on Garden City Terminal, allowing them to arrive and depart without waiting for pressure on industrial real estate in the Savannah region, but the number of available properties is on the rise. "Several private developers are looking at opportunities to build facilities," Tollison says.

Logistics operations in the Savannah region also benefit from the work of two local institutions of higher education. "Georgia Southern University, which is 45 minutes from the port, offers four different logistics degrees," says Tollison. And, students can earn an associate's degree in logistics management at Savannah Technical College.

Military facilities near Savannah also bolster the logistics workforce. "All branches of the armed services have some sort of presence within one hour of Georgia's ports," says Tollison. As service members make the transition to civilian life, many go to work for local employers. "Logistics companies, as well as manufacturers and others, love the opportunity to tap into the military workforce because of the value they bring," he adds.



Ocean shippers are attracted to the Ports of Savannah and Brunswick for good reason. As the U.S.'s fourth-busiest container port, the Port of Savannah offers more shipping services than any port in the Southeast.

goods to other locations, save money as a result. "The cargo spends more time on the ocean and less time on surface transportation," says Jannine Miller, director of the Georgia Center of Innovation for Logistics.

Recent infrastructure projects have made Savannah an even better choice for shippers. For example, the GPA has expanded its Mason Intermodal Container Transfer Facility. "Working in conjunction with a new Highway 307 overpass, and a wye installed by Norfolk Southern, the expansion has cut round-trip NS transit times to Atlanta by six hours," says Foltz.

The biggest improvement currently on the Port of Savannah's horizon is the Savannah Harbor Expansion Project (SHEP). "The U.S. Army Corps of Engineers will soon issue a contract to

high tide, and to transit the channel more heavily loaded," Foltz says.

Another project currently in the works is the Georgia Department of Transportation's (GDOT) plan to complete the Jimmy Deloach Parkway Extension in 2016, providing a direct, highway-speed link for freight moving between the port and I-95 and I-16.

#### Savannah's Reach

While the port is a tremendous asset, Savannah also offers other advantages to shippers. One is access to markets. "Within 300 miles, we have 28 million residents in 11 major metropolitan areas, with eight major international airports and five ports – Savannah being one of them," says Tollison.

Resurging business activity has put

#### **Logistics Commitment**

Among the many factors that make Georgia a prime location for logistics, one of the most notable is the Georgia Center of Innovation for Logistics. Part of the Georgia Department of Economic Development, the Center uses its expertise, resources, and connections to help companies operating in the state make their supply chains as efficient as possible.

For example, a company might need help choosing the best location for a distribution hub, with the right connections to the transportation infrastructure. "We'll explore what company officials are looking to achieve, then we'll go through our contact list to find logistics providers in Georgia that can tailor solutions to the shipper's needs," says Miller.

The Center also works with its state partners to connect logistics companies to programs such as Georgia Quick Start, which provides free training to logistics employees. Delivered in partnership with the state's technical colleges, Quick Start

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can provide training in classrooms, in mobile labs, or at a company's own facilities. "The training can cover everything from the basics of forklift operation to efficiency within the distribution center to truck driving and obtaining a commercial driver's license," Miller says.

In fact, she points out, Georgia offers top-quality educational opportunities for people who work – or want to work – in logistics at all levels, from the warehouse floor to the executive suite.

For instance, in Savannah, logistics firms have teamed with local high schools to create an internship program for students. "The interns work at the port and in the distribution centers, putting them

on a path toward solid, well-paying jobs," Miller says. "We clearly have a need for those employees in our systems, and this gives us a way to connect with them."

At the other end of the spectrum, the Supply Chain and Logistics Institute at the Georgia Institute of Technology in Atlanta offers graduate degrees and certificate programs in logistics and supply chain management.

Several transportation infrastructure projects in Georgia are on track to make life even easier for companies that ship product into, out of, or within the state. The Savannah Harbor Expansion Project's move from the planning stage into actual construction is especially exciting. "That

project will bring a five-to-one return on investment for the entire country, once we can move the bigger ships that are coming here through Panama," says Miller.

Another project already underway is construction to add two tolled express lanes to I-75 in metropolitan Atlanta. Although the new lanes are designed for passenger cars, they will help to speed freight by drawing traffic away from the lanes that carry commercial trucks.

"Every day, 16,000 trucks go through I-75 South," says Miller. Commercial traffic on the northbound side is heavy as well. "The new lanes will greatly improve the traffic flow in this major corridor," she adds.

### **Georgia's Building Boom**

Prominent companies continue to invest in Georgia, drawn there by its location, logistics infrastructure, business-friendly climate, and other advantages. Here are some companies that have recently announced plans to build new distribution or manufacturing facilities in Georgia, or add to existing ones:

#### **Retail Distribution Centers**

- Walmart will construct a new, 1.2-million-square-foot distribution center (DC) in Union City to support its e-commerce business. Slated to start operating in mid-2015, the facility will manage about a half-million SKUs.
- Supermarket retailer **Kroger** is building a one-million-square-foot DC in Forest Park, to serve the company's stores in Alabama, Georgia, South Carolina, and Tennessee.
- Ollie's Bargain Outlet, based in York, Pa., is investing \$14.6 million in the construction of its new DC for the southeastern United States in Commerce, at the Commerce Industrial Park. With the Port of Savannah as its gateway to the southeastern U.S., Ollie's will use the new facility to support its expansion into Alabama, Georgia, Florida, and Tennessee.
- Furniture retailer **W.S. Badcock Corp.** is building a regional distribution center at the Callaway South Industrial Park in LaGrange, with plans to open in the third quarter of

2015. The new, 535,000-square-foot building replaces two existing facilities in Alabama. Badcock has designed it for eventual expansion to 700,000 square feet.

#### **Third-Party Logistics Facilities**

- Third-party logistics (3PL) provider **Jerich USA** recently opened a new warehouse in
  Savannah, four miles from the Garden City
  container terminal. The 140,000-square-foot
  facility includes nine box car doors, 20 dock
  doors, and a rail siding served by CSX.
- Gulf States Cold Storage will add 55,000 square feet to its facility in Savannah, increasing its blast freezing capacity by 200 percent, and doubling its storage capacity for poultry and other proteins.

#### **Manufacturing Plants**

■ **Tyson Foods** announced plans to add 100,000 square feet to its processing plant in Vienna. In the past, this plant processed chicken for food service customers. After the expansion, the facility will switch to

producing fresh tray-packed chicken for retail stores.

- Mannington Mills, a manufacturer of vinyl tiles, plans to construct a 550,000-square-foot manufacturing and distribution facility in Madison. This marks the company's second expansion in Morgan County within one year.
- Häring, a German-based manufacturer of automotive components and subassemblies, recently chose Hartwell as the site of its first U.S. production plant. The 196,000-square-foot facility at the Gateway II Industrial Park will produce fuel injection parts and other precision components.
- plans to expand its headquarters in Gainesville. The company, which manufactures small tractors, rough terrain vehicles, and lawn mowers, will build additional manufacturing capacity on 180 acres within the Gateway Industrial Centre.

Source: Georgia Ports Authority

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projects that will benefit freight transportation. In 2012, the U.S. Department of Transportation (DOT) awarded the GDOT one of its Transportation Planning Excellence Awards for the state's Statewide Freight and Logistics Plan. This blueprint identifies transportation improvements that will bring the greatest benefit to the freight industry. In making the award, the U.S. DOT cited GDOT's efforts to engage both public- and private-sector stakeholders in the plan.

"This is now on our books as a priority network - a grid of highways running north, south, east, and west throughout the state that prioritizes freight infrastructure," Miller says.

So dedicated is the state to promoting logistics that it has created an annual event just for that industry, the Georgia Logistics Summit. Founded in 2009 as a

Georgia is also planning future highway So many of the major ports in the United States are facing congestion and other logistics problems. But GPA has enough capacity to double its business in the next 10 years. >>

- BEN GOLDBERG, President, JIT Warehousing and Logistics

luncheon, it has blossomed into a two-day event that makes an impact far beyond Georgia's borders. In 2014, it drew attendees from 35 U.S. states and 11 nations.

The Summit provides a forum where shippers, service providers, and industry and government officials can talk about challenges and opportunities in logistics, share the latest news, and forge new connections. One of the most popular sessions in the program is the Rapid-Fire Transportation update, featuring

news from the GPA, the Georgia Motor Trucking Association, the Georgia Railroad Association, Hartsfield-Jackson Atlanta International Airport, and GDOT.

Each summit also features a set of "Opportunity Sessions," focusing on issues connected to particular logistics markets. "The 2015 Summit featured panels on e-commerce, perishables, and intermodal transportation," Miller says.

One big fan of the Georgia Logistics Summit is Mike Owens, president of











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HWC Logistics in Savannah, one of the event's sponsors. "The Summit draws a big crowd we can sell our services to, and describe what differentiates us from other logistics companies," he says. "We also get a chance to tell attendees why Georgia is such a great place to do business."

HWC has provided service in Georgia and nearby states for 35 years. With warehouses in Atlanta and Savannah, as well as in Charlotte, N.C., plus a fleet of 40 trucks, HWC offers a single-source solution for shippers that require service in any of the company's five specialty areas – distribution, warehousing, transportation, import, and export.

Companies that work with HWC benefit from its long experience and ability to take advantage of cutting-edge technology. The company recently implemented a new transportation management system (TMS) and is now focusing on other technology improvements.

"We're enhancing our WMS (warehouse management system), and we're integrating radio frequency capabilities further and further into our warehouse operations," Owens says.

#### **Loving the Location**

According to Owens, the great advantage to running a logistics operation in Georgia boils down to location. The ability to reach 80 percent of the U.S. population within two days is a major plus, but that's only part of the story. Continued economic growth in the Southeast is also an important factor.

"Now that the population growth is pushing south, that demographic has to be fed with products and services," Owens says. Merchants need to get their products closer to that growing market. "The Southeast makes a wonderful place to do that," he says. "Once you get the product here, it's much cheaper to get it to market."

Georgia's extensive transportation infrastructure and temperate climate offer advantages as well. "You don't get the kinds of delays that increase the cost of a product for a customer," Owens says.

Recent labor slowdowns at West Coast ports have helped make Georgia an even more popular choice for shippers, says Owens. It's well-known that in recent years, companies that used to bring Asian imports into the United States through Los Angeles have started using ports in the Southeast as well, to import product

bound for markets in the eastern United States. But lately, even product ultimately bound for the West Coast has started to enter the country through Savannah and other Southeastern ports. "I've never seen that before," he says. "It's happening now because shippers are frustrated with the congestion and delays at West Coast ports."

### Saia Helps Drive Georgia's Future

Among the logistics service providers operating in Georgia is one of the nation's largest, Saia, Inc. Headquartered in Johns Creek, Saia provides regional and interregional less-than-truckload service in 34 states, as well as non-asset-based truckload and third-party logistics services.

In addition to its headquarters, Saia's operations in Georgia include terminals in Athens, Augusta, Ellenwood, and Savannah. Close to 1,000 employees work at the five facilities.

"In Georgia, we are eclipsing industry standards relative to our workforce," explains Michelle Richard, Saia's director of human resources. "We have a diverse group of executives, senior leaders, and managers at our corporate office, as well as at our terminals throughout the state."

By providing these types of employment opportunities for growth, and potential for employees, Saia has helped elevate the standard of living by putting more dollars into communities, Richard says.

"By providing employment opportunities, we support small and large businesses, and invest in public education and public works," she notes. "These investments in Georgia take place for dockworkers at our Atlanta/Ellenwood terminal; linehaul or city drivers domiciled at our Atlanta, and a support of the su

"We are growing Georgia's future by developing highly skilled, highly competent workers," Richard says.



Saia recently launched two new service groups, Saia TL Plus and Saia Logistics Services. Each group offers unique services that complement each other well, and add the core capabilities that allow the transportation company to continue to grow and succeed in Georgia.













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Cargo Group LLC operates a 255,000-square-foot U.S. Customs bonded third-party warehouse located just three miles from the main gate of Savannah's Garden City Terminal and three miles from I-95.

"Our proximity to both is a winning combination for moving freight through the supply chain quickly and effectively," says Jason Todd, who is responsible for Cargo Group's inside sales and marketing. "Our 28-year history in Savannah, and the fact that we own our facilities, also provide key advantages, as we effectively service our customers while maintaining a reasonable cost structure."

Cargo Group's customers include customs brokers, freight forwarders, trucking companies, and end-product users. Commodities the company handles range from auto parts to paint pigments, electrical insulators, plywood, boats, and cars,

among many others. "Whether we're handling a palletized flat load or loading a multi-million-dollar submarine on a flat rack for exporting, we provide the same consistent service," Todd says.

Staying diversified keeps Cargo Group flexible. "If one market starts to slow down, another might start seeing an increase," Todd explains. This diversity lets Cargo Group's customers seek out varied kinds of cargo in turn. "They know they have a warehouse in Savannah that can meet their requirements and expectations, whether they need transloading, storage, crating, or heavy lift capacity," he adds.

#### **Logistics Gateway**

Georgia's continued investments in infrastructure, the pro-business mindset of its leaders, and the support provided by the GPA all make the state a great place to do business, Todd says. "Twenty percent

of the U.S. population is already served by the Port of Savannah, and 44 percent of the U.S. population is within easy reach," he notes. "Savannah is a gateway to and from major markets."

Cargo Group's customers appreciate the quick transit times from the Port of Savannah to destinations in the Southeast. The consistent service that shippers get at Georgia's ports, and the state's hardworking population, also provide important benefits, Todd says. And by partnering with Cargo Group, companies effectively extend their own operations into a location just a few miles from the fourthlargest container port in the United States. "We provide warehousing services at a more cost-efficient rate than if shippers had to move the cargo to their own facility," he says.

Customers also appreciate the special services Cargo Group can provide in its



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Customs-bonded facility. Occasionally, for example, a load may arrive in port with product packed on wooden pallets that have not been treated against invasive insects, as U.S. Customs requires. If the shipper or forwarder was not working with a bonded warehouse, Customs would have to send that load straight back to the country of origin.

But Cargo Group's bonded status allows the company to receive such loads in its warehouse and correct the situation. "We take the cargo off the non-compliant wooden pallets, put them on compliant pallets, and re-export the non-compliant ones," Todd says. The cargo can then move on to its final destination without delay.

#### JIT Loves the GPA

Another business with close ties to the Port of Savannah is JIT Warehousing and Logistics. Located one half-mile from the



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Ocean Terminal and 3.5 miles from the Garden City Terminal, JIT operates more than one million square feet of indoor storage, 10 acres of outdoor storage, and logistics complexes on the Norfolk Southern and CSX rail lines. Along with warehousing, JIT's services include trucking, shipside delivery, intermodal services, specialty hauling, cross-docking, and more. Its trucks move steel and metal products, wood products, palletized cargo, and other commodities throughout the United States.

#### **Proponent of the Ports**

To Ben Goldberg, president of JIT Warehousing and Logistics, the prime reason for doing business in Georgia is access to the Port of Savannah. "Georgia Ports Authority has always been an industry leader," he says. "So many major ports in the United States are facing congestion and other logistics problems. But GPA has enough capacity to double its business in the next 10 years."

Goldberg points to an ongoing series of port improvements designed to make sure that cargo moves smoothly into and out of Savannah's marine terminals. One of those projects is the construction of Gate 8 at Garden City Terminal. "This new multi-lane truck gate will help the terminal avoid congestion while completing 9,000 truck moves per day," says Foltz at GPA.

In connection with that project, GDOT plans to upgrade Grange Road, the exit from the Jimmy Deloach Parkway that will bring trucks to Gate 8. "Expected completion is in 2016," Foltz says. Georgia also plans to build the Brampton Road Connector, a 1.1-mile-long road that will allow trucks to move directly from Garden City Terminal to Interstates 516/16.

Within the terminal itself, the GPA recently added four electric-powered container cranes, bringing the total there to 22. "Four more cranes are set to be delivered in 2016," says Foltz.

JIT Warehousing and Logistics is also beefing up capacity to accommodate the

### **Jack Cooper: The Fast Lane to Success**

Based in Kennesaw, Ga., Jack Cooper has been in business for more than 85 years, and in that time has witnessed many changes. But the one constant is that Georgia, as the largest transportation and logistics hub in the Southeast, is a prime location for building and growing its automotive logistics business. With the development of major highways and interstates, the expansion of Hartsfield Jackson International Airport, and the continued growth of the Ports of Savannah, Jack Cooper finds that transport in and around the Southeast has never been more efficient.

Additionally, the rise of OEM manufacturing facilities, growth of the remarketing and auto auctioning industries, and the move of major logistics firms to Georgia, has allowed the state to develop into a centralized logistics and automotive epicenter, for both the Southeast and the nation.

Jack Cooper provides automotive transport and logistics services to OEMs, remarketers, fleets, auctions, and dealers throughout North America, and finds Georgia is a particularly good location for serving the automotive industry. The Southeast has become a hub for automotive innovation throughout recent years, with Georgia driving innovation and business growth. Various automotive companies—including Porsche and Mercedes Benz—now call Atlanta home. In addition, many OEMs are based in the region, such as Kia, which maintains operations in West Point.

Additionally, Georgia's strong university network and educational institutions, such as Emory and Georgia Tech, foster the development of next-generation engineers who will help to propel the automotive industry forward.

As competition for site selection heats up around the United States, Jack Cooper believes Georgia can stay competitive by positioning itself as an optimal hub for Southeast automotive and logistics operations, and continuing to offer economic benefits and incentives to companies looking to relocate or start up in the region.



Jack Cooper Transport finds Georgia is a particularly good location for serving the automotive industry.

For example, Georgia offers many distinct advantages, such as low taxes, a highly skilled workforce, and a large number of engineers in the area. In addition, Atlanta is one of the largest metro areas in the country, and has already attracted major automotive manufacturers. For international companies, Hartsfield Jackson International Airport offers the advantage of daily connections to both domestic and international destinations.

Georgia also provides many benefits for companies siting new distribution or fulfillment centers. Its rich logistics history, and many large logistics firms, such as UPS, have helped to develop the region's infrastructure. Easy transportation through Georgia's evolved highway, rail, air, and sea networks allows logistics carriers a variety of transportation and route options, and has helped to develop a strong trucking base.

In addition to the growing logistics sector, four of the top 10 warehouse providers in North America are headquartered in Georgia, and 90 percent of the top 25 global third-party logistics providers maintain operations in the state.







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needs of shippers in Georgia's flourishing economy. "We've been adding forklifts, cranes, trucks, and trailers to accommodate our growth," Goldberg says. "We've purchased additional heavy-haul equipment, a new quad axle-trailer, and a new triple-axle truck."

#### **All About the People**

Ask Hal Justice what's so great about Georgia, and you'll hear him sing the praises of its population.

"Vendors and employees in Georgia understand business," says Justice, vice president of sales and operations at Kennesaw-based Atlanta Bonded Warehouse (ABW). "The workforce is focused on seizing the initiative, getting things done, and satisfying customers."

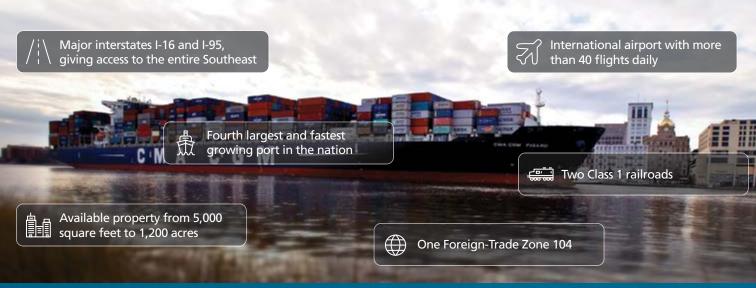
ABW operates nine warehouses across the southeastern United States, comprising 2.5 million square feet of dry and



Its metro-Atlanta location helps Atlanta Bonded Warehouse Corporation, and its in-house carrier Colonial Cartage, provide public and contract food-grade, temperature-controlled distribution services that satisfy even stringent shipper requirements.

temperature-controlled space. Along with warehousing and co-packaging, the company provides LTL distribution for temperature-controlled products through a sister company, Colonial Cartage Corporation. That transportation service covers the Southeast, Southwest, and Midwest, as far as Colorado with 80 power

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# CTwenty percent of the U.S. population is already served by the Port of Savannah, and 44 percent of the U.S. population is within easy reach.

— JASON TODD, Inside Sales and Marketing, Cargo Group

units and more than 250 trailers, plus another 25 contracted power units and drivers

ABW primarily handles food, foodgrade material and ingredients, and over-the-counter pharmaceuticals, with an emphasis on confectionary products. "Our largest customers are Mars, Hershey, Wrigley, Storck USA, and others that need products in a temperature- and humiditycontrolled environment," says Justice.

The second great advantage ABW gains from its location near Atlanta is easy

access to world-class transportation infrastructure. "Outside of megalopolis areas, there are few locations in the United States that have so many interstates converging in the metropolitan area, and all going in different directions," Justice says. But that's the case in Atlanta, where the convergence of I-75, I-85, and I-20 puts trucks on a direct route to points north, south, east, west, and in-between.

Proximity to Georgia's ports is crucial as well, because much of the product ABW handles is imported from Europe,

the Far East, or the Middle East. "We get a lot of product inbound from Savannah for several customers," Justice says.

ABW has gained new business as Georgia's economy has accelerated in recent years. "The volume of inventory coming through our locations, and the tightening of available warehouse space, has been significant," Justice says. "Space that was empty four or five years ago is now getting a lot of interest."

ABW has grown to meet the new demand. "We've expanded about 30 percent in terms of space to handle new and existing customers, and in anticipation of new business," Justice says. "We've taken some additional space, and we expect we'll have it all filled by the end of 2015."

The company has also spent the past two years implementing a new Tier 1 WMS. "It's a large undertaking, but it's necessary to be able to provide the transaction speed and information that our

### **Georgia: A Logistics and Economic Powerhouse**



by Jannine Miller

Georgia continues to attract leaders in logistics and transportation for numerous reasons: its southeastern U.S. location; its Atlantic Ocean coastline with two major East Coast ports; its growth, which is expected to outpace the national logistics employment average by five percent; and its five-year, record-breaking trend in international trade. However, logistics isn't the only sector booming in the state, and conversations about the best place to do business have increasingly turned to the Peach State. Why?

Due to its pro-business environment, talented workforce, world-class infrastructure, and unparalleled access to the world market, Georgia continues to successfully attract domestic and international companies at a record pace. State-level, performance-based assistance packages, along with incentives offered by local municipalities and counties—including access to the Georgia Centers of Innovation—help new and expanding ventures achieve new levels of success.

**GEORGIA RANKS #1 FOR BUSINESS.** Consistently ranked at the top for its business climate, it's no surprise that 17 Fortune 500 headquarters, and 31 Fortune 1000 companies call Georgia home. Georgia makes it easy for logistics providers to grow and meet consumer demand while

keeping costs low. Companies here enjoy a low six-percent corporate tax rate for income earned in the state; tax credits for creating jobs, expanding, research, and more; as well as tax exemptions for purchases and inventory. The state also offers competitive incentives to encourage the creation of small businesses and entrepreneurial ventures.

**ABUNDANT, WELL-EDUCATED WORKFORCE.** Georgia values education. It ranks in the top five for labor climate, and in the top 10 for skilled labor availability (Area Development, 2014). The state's universities, colleges, and technical college system produce 50,000-plus future employees each year, and is one of the largest university systems in the nation. Adding to its business-friendly environment, Georgia is a right-to-work state that boasts the second-lowest unionization rate in the United States.

As the logistics sector continues to grow, incorporating conditions created by new technology; regulations; and increasing demand for faster, better, and cheaper delivery of goods; a properly trained and educated workforce will be crucial to meet these demands. Access to free programs such as Quick Start—the number-one ranked workforce development program in the nation—keeps Georgia ahead of the curve, and ensures the future of a qualified workforce.

**GLOBAL REPRESENTATION.** Georgia welcomes international business, and is home to more than 3,500 international firms, 65-plus international consulates, trade offices, and bi-national chambers of

customers require, as well as improve productivity," Justice adds.

#### **Georgia's Got Talent**

Georgia's talent pool is a tremendous plus for Nolan Transportation Group (NTG), a full-service third-party logistics provider (3PL) headquartered in Roswell.

"Many good schools here offer logistics programs, including Georgia Southern University and Georgia Tech," says Kevin Nolan, the company's chief executive officer. Georgia College recently added logistics to its offerings. Logistics professionals also come to Georgia with degrees from programs in adjacent states – at the University of Tennessee in Knoxville and Auburn University in Auburn, Ala.

With 10 offices throughout the United States, NTG helps companies of all sizes – from the Fortune 500 to small, family-owned concerns – move freight throughout the United States. It also

operates OTR Capital, which provides financial services to small trucking companies. Among those services is factoring, a mechanism that helps small trucking firms ride out cash flow fluctuations when they can't get bank loans. "We purchase their receivables, so they don't have to wait 30 or 40 days to get paid," Nolan says. NTG also sells insurance to trucking companies.

For shippers, NTG serves as a kind of matchmaker, working with smaller carriers to provide capacity.



With corporate offices in Lithonia, Ga., Brown Integrated Logistics provides a suite of logistics services, including dedicated trucking and third-party logistics, through its four subsidiaries.

commerce. With offices and relationships around the globe, the Georgia Department of Economic Development helps companies build valuable partnerships to ensure success in a global marketplace.

**LIVE**, **WORK**, **PLAY**. The state's lifestyle and standard of living is hard to beat. The low cost of living makes it affordable for companies considering relocation to choose Georgia as a place to grow. A moderate climate and diverse landscape, combined with top-notch professional and college sports franchises, a diverse culture and arts scene, as well as entertainment options for any age, mean Georgia has something for everyone.

**AMPLE, EFFICIENT, AND FAST ACCESS TO MARKETS.** Georgia's infrastructure promotes speedy access to domestic and international markets, and logistics service providers and transportation companies in Georgia gain competitive efficiencies and advantages by operating in the transportation "super hub" of the Southeast. Georgia's location at the crossroads of north-south and east-west travel helps move people and products quickly and easily via air, road, railway, and sea to global markets, helping businesses save time and money.

Assets include the world's busiest and most efficient passenger airport, four major U.S. interstates that allow access to 80 percent of the United States within two days or fewer, two deep-water ports that serve all major ocean carriers, and 100-plus trucking companies, as well as an extensive rail system that creates the largest intermodal hub in the Southeast.

THE CENTERS OF INNOVATION & THE 2015 GEORGIA LOGISTICS SUMMIT. If all that wasn't enough to place Georgia at the top of any list,

perhaps the Georgia Centers of Innovation will tilt the scales. Exclusive to Georgia, the Centers of Innovation is a free resource within the Department of Economic Development that provides growing companies access to university research, commercialization resources, matching grants, and potential investors in six industry clusters, including logistics and transportation.

Whether air, ground, rail or sea, the Georgia Center of Innovation for Logistics understands global supply chain issues, and helps companies find practical answers to complex challenges in the focus areas of freight transportation, warehousing and distribution centers, and logistics technology. To help meet these challenges, and further link the industry together, the Center established the annual Georgia Logistics Summit. This event is the largest of its kind and size in the nation, and connects providers and consumers of logistics together under one roof.

More than 2,300 industry professionals attended the 2014 event, with representatives from 35 states and 11 foreign countries, and we anticipate more in future years. For more information on this exciting networking, learning and collaboration event, please visit: www.georgialogistics.com/logistics-summit, or logistics.georgiainnovation.org/logistics-summit.

Jannine Miller is the Director of the Center of Innovation for Logistics. As the Center's new director, she is working to integrate her public and private sector experience to advance Georgia's logistics industry.

"The carriers we work with range in size from those with just one truck to those that operate 500 power units but don't have a national sales force," Nolan says. "The freight we move includes roll stock paper, steel coil, and just-in-time aviation and auto components." NTG also handles a great deal of produce from southern Georgia and Florida.

During the nine months of the year when Florida does not ship large volumes of produce, much more freight moves into that state than moves out, Nolan says. The imbalance creates a capacity bonus for Florida's neighbor to the north.

"Every day, thousands of trucks move out of Florida with no freight on them. Georgia can capture a lot of those trucks," he says. Georgia's ports and Atlanta's airport also promote an abundant flow of capacity into the state.

Georgia's diverse mix of businesses and lively economy certainly has kept NTG busy in recent years. "Many large companies have moved their headquarters and manufacturing here, and we've hauled building materials in during the construction process," Nolan says. "Later, we help them move freight out." That's what happened, for example, when Kia Motors built a plant in West Point.

All that activity has spurred a significant growth spurt at NTG. "We hired 90 people in January 2015, and we plan to hire another 90 in June," Nolan says. "The new hires work in service, sales, and operations, and they're great people."

Although NTG operates all over the United States, it can thank the abundance of large businesses with hubs near Atlanta or Savannah for a lot of its growth. "There's endless opportunity for our business to gain customers right here in our backyard," Nolan says.

#### **Growing Economy**

Brown Integrated Logistics traces its history to a business founded with a single dump truck in the mid-1960s. Located in Georgia since the early 1970s, the company took its current form and name in 2011. Today, it operates through four

subsidiaries: Brown Logistics Services, West Logistics, Brown Fleet Services, and Brown Trucking. Its portfolio includes third-party logistics services, brokerage, warehousing, fleet maintenance, and dedicated trucking.

Brown's headquarters in Lithonia, east of Atlanta, includes a brokerage terminal, truck dispatching facility, and fleet maintenance facility. The company also operates truck terminals in Savannah and Columbus, Ga., and a warehouse in Rome, Ga. Outside Georgia, Brown operates trucking, warehouses, and repair shops throughout the Southeast, plus brokerage offices in Chicago and Dallas, and two warehouses in California.

Georgia is the right location for Brown Integrated Logistics because of the state's booming manufacturing sector. "Few of our customers are based here, but they all have facilities here," notes President and CEO Brian Kinsey. "There are a tremendous number of distribution and manufacturing operations in the state."

With a strong pro-business climate,



HWC Logistics offers close to one million square feet of warehousing space spread over three locations—Atlanta and Savannah, Ga., and Charlotte, N.C. Warehousing services include transloads, cross-docking, and heavyweight freight, as well as short- and long-term storage.

# Georgia's workforce is focused on seizing the initiative, getting things done, and satisfying customers.

— HAL JUSTICE, Vice President of Sales and Operations, ABW

Georgia has done an excellent job of attracting new companies, says Kinsey, who points to a recent announcement that Mercedes-Benz USA will move its headquarters to Atlanta as one example.

"The economic development initiatives have been attracting additional businesses, which generates more business for us," Kinsey says.

Although Georgia, like the rest of the country, was hit hard by the recession of 2008-2009, it has made a remarkable recovery in recent years. New arrivals create new opportunities. "Many industry

verticals are coming to the area," Kinsey says. "We're starting to focus on what they need, such as special equipment."

For example, Brown has begun moving compressed wood fuel pellets to the ports for export. "We're also doing dedicated flatbed hauling for utilities and building materials companies, some of which require a moffett – a forklift attached to the trailer – for offloading in the field," he says. In addition, Brown uses specialized high-cube vans designed for handling ultra-large rolls of paper. "We're also looking at a lot of other opportunities to offer

customized solutions," Kinsey adds.

All that activity has prompted Brown to expand its presence within Georgia. "We opened our first warehouse in Georgia in 2014, and it's doing well," Kinsey says. "Every one of our divisions has a significant operation in the state and is looking to add more."

One of the brightest aspects of running a logistics company in Georgia is that there seems to be plenty of customers to go around. "I don't have to steal market share from somebody else in order to get new business," says Kinsey.

With no end to its growth in sight, it's no wonder that more companies keep coming to Georgia to savor its grand banquet of opportunities.

For information on featuring your region in an Economic Development Supplement, contact Keith Biondo at 212-629-1560 or publisher@inboundlogistics.com.

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#### Brown Integrated Logistics • www.brownintegratedlogistics.com

Brown Integrated Logistics, through its subsidiaries Brown Logistics Services, West Logistics, Brown Fleet Services, and Brown Trucking, provides a suite of world-class services including third-party logistics, brokerage, warehousing, fleet maintenance, and dedicated trucking. Accountability is built into every aspect of its business: from on-demand driver communication, to satellite and RFID tracking, to 99-percentplus on-time delivery, to highly accurate warehousing.





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Cargo Group, LLC began in a modest 22,500-square-foot facility in Garden City, Georgia, in 1987. Since then, we have grown into a 255,000-square-foot port warehouse and distribution center capable of handling your distribution challenges and needs. As a result of our dedication and commitment to customers' needs, Cargo Group, LLC has established itself as a world-class warehouse throughout the shipping community. Our goal is to continuously improve our services to the logistics community by increasing our overall scope and abilities in order to flexibly change with technology and shipping demands.

#### C.L. Services, Inc. • www.clservicesinc.com

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#### Georgia Ports Authority • www.gaports.com

The Georgia Ports Authority (GPA) includes the Port of Savannah, the Port of Brunswick, the Bainbridge Inland Barge Terminal, and the Columbus Inland Barge Terminal. Its home page offers history and background about the Ports Authority, a port directory, shipping directory, GPA statistics, maps, photos, and more

#### Georgia Center of Innovation for Logistics • www.georgia.org

The Georgia Center of Innovation for Logistics is the leading statewide resource for fueling logistics industry growth and global competitiveness. The Center works to address the needs and opportunities of companies of any size involved in logistics and freight transport – both providers and heavy consumers of logistics services. The Center provides industry knowledge and technical expertise, and connections to research and innovation resources.





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#### Jack Cooper Transport • www.jackcooper.com

Jack Cooper Transport provides a full range of automotive transportation and logistics services to OEMs, automotive auction companies, and logistics brokers of cars and light trucks in the United States and Canada. We deliver a full spectrum of services within the finished vehicle and remarketed vehicle markets. Unlike most industry providers, Jack Cooper offers a broad continuum of services, including land and ocean transport, rail and yard management, vehicle inspections, claims management, and title services. Our 59-plus terminals throughout the United States and Canada are strategically located near manufacturing assembly plants, vehicle distribution centers, railheads, and ports.





#### JIT Warehousing and Logistics • www.jitwhse.com

JIT Warehousing and Logistics specializes in the handling of steel products and palletized cargo. Our Savannah, Ga., warehouse facilities consist of more than 100,000 square feet of covered storage, and an additional five acres of outside storage. We are located only a half-mile from the GPA Ocean Terminal, and offer crane service and direct discharge from the Port of Savannah. With more than 21 years of import/export experience, we offer warehousing, trucking, shipside delivery, port pickup, container draying, stripping, stuffing, cross-dock, and a double drop trailer for your over-dimensional freight.

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#### Page International, Inc. • www.page-int.com

Page International, Inc. is an international logistics provider of ocean freight forwarding, customs brokerage, air freight, NVOCC, and domestic transportation. We offer an innovative warehouse management system that provides customized pre-staging of containers to optimize container space and eliminate cargo transit damage. Using our unique software, customers can track and trace their cargo, and document flow 24/7 through our website. Page's vast service menu and international network of affiliated offices has given our customers a competitive edge in the global marketplace for more than 20 years.

#### RBW Logistics • www.rbwlogistics.com

Not every company has the knowledge or infrastructure required to address its logistics needs in the most efficient possible way. Their focus, and rightfully so, is on the products and/or services they provide. That's where RBW, a leader in the 3PL industry, comes in. By taking on the issues of warehousing, distribution, and supply chain management, we allow our partners the freedom to stop sweating the small – or significant - stuff, and focus on the business at hand. Let RBW take a look at your operation, and help develop and execute a 3PL plan that will work for you.





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#### Savannah Economic Development Authority • www.seda.org

From the invention of the cotton gin on Chatham County's Mulberry Plantation, which led to the Savannah Cotton Exchange being known as the "Wall Street of the South," to the first steamship to cross the Atlantic Ocean — *The Savannah* — in 1819, the City of Savannah has long been recognized as a location for business. In fact, today Savannah is located in the No. 1 state for doing business according to *Site Selection* magazine and CNBC. And with a skilled workforce, unsurpassed infrastructure, available property, and a community committed to your success, Savannah has everything to propel your business.

#### Syfan Logistics • www.syfanlogistics.com

Since 1984, Syfan has provided customers with a competitive advantage through superior transportation and logistics services. Syfan consistently strives to meet and exceed customer expectations of service through timely communication and quality information. Leveraging its rich experience and dedicated team, Syfan's commitment is to provide you with on-time pickup and delivery—every time.

